

# Consumer Information Catalog

1788 West 4th Street Ontario, Ohio 44906 (419) 709-8512 2024-2026

www.apexacademy2013.com apexacademy2013@hotmail.com

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#### INTRODUCTION

Apex Academy offers a 1500 Hour Cosmetology Program (Title IV eligible) and a 300 Hour Advanced Manicurist Program (NOT Title IV eligible).

The objectives of the Cosmetology and Advanced Manicurist programs are to prepare students for the state licensing examination and give students the advanced training needed to enter the chosen profession.

Apex Academy is located at 1788 West 4<sup>th</sup> Street Ontario, Ohio 44906. It is a 5,180 square foot educational facility with state-of-the-art equipment dedicated to hair, skin and nails.

Apex Academy administrative staff is responsible for disseminating consumer information to all enrolled students. Policies have been implemented to ensure that the information is disseminated accurately and timely.

#### **MISSION AND GOALS**

Our mission is to provide an exceptional educational experience. Students receive preparation through classes and actual clinical experiences. Apex Academy hires outstanding educators to contribute to the mission and success of the academy and its students.

Apex Academy's main goal of the program is to prepare students to pass the Ohio State Cosmetology and Barber Board of Cosmetology's licensing examination. The designed program prepares students to pass both the written and practical exams. Additionally, Apex Academy strives to develop confident students who are equipped for a career in the Cosmetology industry.

#### **NON- DISCRIMINATION POLICY**

Apex Academy's admission, financing options, instruction, graduation and general policies do not discriminate on the basis of race, sex, religion, creed, ethnic origin, color, financial status, disability, sexual orientation, gender identity age or otherwise, given all requirements are met through Ohio State Cosmetology and Barber Board of Cosmetology regulations, statutes and other regulatory requirements.

#### **OWNERSHIP, ADMINISTRATION, AND STAFF**

**Kathleen Hartings-** Legal Owner / CEO of Apex Academy Hair Skin Nails Ltd. / Cosmetology Substitute Instructor

**Karli Blevins-** Financial Aid Administrator/ Director/ Cosmetology Instructor / Associate of Technical Studies in Business / Active Cosmetologist

**Kelsey Neutzling-** *Administrator/Lead Instructor / Bachelor of Science in Education / Active Manicurist / Apex Academy Graduate* 

**Robin Utz -** Cosmetology Instructor / Active Cosmetologist

Coldan Draper-Cosmetology Instructor/ Active Cosmetologist / Apex Academy Graduate

**Kayla Novik-**Cosmetology Instructor/ Active Cosmetologist / Apex Academy Graduate

Karen Swank, Maria Yeager- Cosmetology Substitute Instructors /

Heather Waldruff- Advanced Manicurist Substitute Instructor / Active Manicurist

#### **OBJECTIVES & OBLIGATIONS**

- 1. To train students in all academic and practical aspects of the program.
- 2. To encourage our students to be individuals and demonstrate their talent and artistic abilities through their work.
- 3. To prepare students to build strong customer relationships and exceptional customer service.
- 4. To prepare students to pass the Ohio State Cosmetology and Barber Board Examination.

Apex Academy will provide training to the students for the Ohio State Cosmetology and Barber Board Examination. The students will adhere to all policies set in place by the academy.

#### **FACILITIES**

Apex Academy is a beautiful 5,180 square foot educational facility with state-of-the-art equipment dedicated to hair, skin and nails. The academy has two student break rooms, two dispensaries, a shampoo area, facial room, classroom (with practice area), student salon (clinic), reception area, student library, Instructor office and Administrative offices.

#### **OHIO REQUIREMENTS**

The Ohio State Cosmetology and Barber Board shall issue a practicing license to an applicant who satisfies all of the following applicable conditions: (1) Is at least sixteen years of age; (2) Is of good moral character; (3) Has the equivalent of an Ohio public school tenth grade education.

#### SCHOOL AND PROGRAM ACCREDITATION, APPROVAL, OR LICENSURE

Student may review Apex Academy website listed below or request a copy of documents describing accreditation, approval, or licensing. A certificate is posted throughout the school for observation and reviewing.

#### Licensed by:

Ohio State Cosmetology and Barber Board 1929 Gateway Circle Grove City, Ohio 43123

> (614) 466-3834 www.cos.ohio.gov

#### **Cosmetology School License Number: 000681**

In accordance with the Ohio State Cosmetology and Barber Board, the Academy's teacher-to-student ratio does not exceed twenty-five (25) students per instructor. Generally, the instructors have had shop experience, including positions as hair stylists, salon manager or salon owner. The instructors are required each year to complete twelve (12) hours of advanced training in the practice. They attend state seminars as well as many local classes for cosmetologists and instructors.

#### Accredited by:

National Accrediting Commission of Career Arts and Sciences (NACCAS)

3015 Colvin Street

Alexandria, Virginia 22314 Phone: 703-600-7600

Fax: 703-379-2200

#### **ARTICULATION AGREEMENTS**

Apex Academy does not have any articulation agreements with any other institutions at time.

#### **ADMISSION POLICY**

This Admissions Policy is used to define the enrollment requirements for individuals who wish to enroll at Apex Academy as a regular student. Apex Academy, must adhere to the U.S. Department of Education, Ohio State Cosmetology and Barber Board and NACCAS guidelines.

#### **General Admission Requirements**

Apex Academy is an equal opportunity employer and follows the same policies in accepting applications from potential students. Apex Academy is open to all students without regard to race, sex, religion, creed, ethnic origin, color, financial status, disability, sexual orientation, gender identity age or otherwise. The admission policy is within compliance, with the U.S. Department of Education, Ohio State Cosmetology and Barber Board, NACCAS guidelines.

To be eligible for admission, an applicant must be able to read and write English, and the student must meet the following requirements.

All students must follow this Admission Policy to be admitted into the Academy.



### STEP 1: SCHOOL TOUR

1788 West 4th Street Ontario, Ohio 44906 419-709-8512 apexacademy2013@hotmail.com

☐ Complete the 'Interested Students' box found on Apex Academy's Website	
<ul> <li>Reply via email about setting up a Date &amp; Time for your School Tour</li> </ul>	
☐ Attend your scheduled School Tour	
eceive Information about the School, Consumer Information Catalog, Gainful Employme	nt etc.
•	

### STEP 2: PREPARATION

STATE REQUIREMENTS: 16+ years old, Good Moral Character, Equivalent 10th Grade Education or Beyond
COMPLETE THE FAFSA: Optional for Cosmetology Program Only- If choosing to participate in Financial Aid
☐ PROOF OF AGE: Photocopy of Driver's License or State ID or Certified Copy of Birth Certificate
PROOF OF EDUCATION: Copy of High School Diploma or Equivalent or High School Transcript
LETTER OF REFERENCE: Author may be Employer, Teacher, Church Member, Volunteer Organization etc.
Should be signed by author and include their contact number (This may be Personal or Character)
SELF PAYMENT: \$100 Registration Fee & Kit Purchase- Cosmetology \$900, Advanced Manicuring \$400

### **STEP 3: REGISTRATION PROCESS**

After your Tour, you will receive THREE separate emails. Complete each segment listed on each email

- ☐ Registration @ Apex Academy- ONLINE REGISTRATION FORM (1/3)
- ☐ Registration @ Apex Academy- ADMISSIONS QUESTIONNAIRE (2/3)
- ☐ Registration @ Apex Academy- PORTAL ACCESS & DOCUMENT UPLOAD (3/3)
- \$100 REGISTRATION FEE: Paid in person to Apex Academy by Cash, Card (+ fee %) or Check payable to Apex Academy. Checks may be sent via mail to Apex Academy 1788 W. 4th St. Ontario, OH 44906

### **STEP 4: ACCEPTANCE & MEETINGS**

۵	Once the REGISTRATION PROCESS is Complete a 'Congratulations' email will be sent to those accepted
	☐ FINANCIAL MEETING: Discuss Financial Aid, Estimates & Self Pay payment options (if applicable)
	<ul> <li>ORIENTATION: Self Directed and Completed Online</li> </ul>
	☐ ENROLLMENT MEETING: Students are required to make an out of pocket purchase of the Kit in the
	amount of: Cosmetology \$900 or Advanced Manicurist \$400 and will sign the Enrollment Agreement.  (The Kit and Fees are included as part of the Cost of Attendance (COA) and a proration of these items will be across the four payment periods per 34 CFR 668.164.  Title IV, HEA students may be eligible for a Title IV, HEA credit balance to reimburse self for the initial \$1,000 out of pocket expense)
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#### **NOTABLE ADMISSIONS INFORMATION:**

Transfers – If potential students have hours from another learning institution, Apex Academy <u>will not accept those hours</u>, but will have the student restart at Apex Academy. Apex Academy will accept a student who is transferring "licensed hours." Example if a potential student has an Advanced Manicuring license, hours may transfer from that license toward our Cosmetology program. Students need to be aware that <u>all hours attempted</u> count toward the 150% eligibility requirements for Title IV, HEA funding.

If a transfer student is admitted to the program, a copy of the approved State Board license must be on file at Apex Academy. Transfer students will be required to purchase a kit to meet Apex Academy requirements. Transfer hours are recorded on the student's permanent record. Decisions concerning the acceptance of transfer hours are at the discretion of the administrator. Registration fee will apply. In addition, the student will be charged based on the current tuition rate and how many hours are needed for completion.

Apex Academy will access the NSLDS as it has all the pertinent information about a student's loan and financial aid history.

**Terms of Re-Enrollment** - Students who have been terminated or withdrew from school may re-enroll (if determined eligible) within 180 days and will not incur additional Payment Period charges. Students are required to pay any obligations, fees and Extra Instructional if applicable PRIOR to re-enrollment. Students will be responsible to pay any remaining balance from the previous enrollment that cannot be covered with reinstated federal funds.

Students who have been terminated or withdrew from school and re-enroll (if determined eligible), after more than 180 days will pay a \$100 Registration fee and will be charged for contracted hours at the current tuition rate. All re-enrolling students will be provided the school's re-enrollment policy and will be evaluated by the school Administrator for placement in the curriculum and kit needs. Re-enrolling students may be required to purchase the current school kit. Students applying for re-entry will be required, as a condition of enrollment, to bring delinquent prior student loans to a current status.

A determination of SAP will be made and documented at the time of withdrawal. Students re-entering after exiting the school will not be evaluated as new students and consideration will be given to the student's progress status at the time of previous withdrawal. Re-enrollment is at the discretion of the school administration.

Foreign Students- Must have evidence that verification of a foreign student's high school diploma has been performed by an outside agency that is qualified to translate documents into English and confirm the academic equivalence to a U.S. high school diploma. 1. Note High school diplomas/transcripts from other countries are acceptable toward the student eligibility general requirement, as long as the diploma is equivalent to a U.S. high school diploma. 2. Documentation of proof of completion of secondary education from a foreign country must be officially translated into English and officially certified as the equivalent of high school completion in the United States, at your own expense. At student's expense the student can contact the following for an official certification and translation of the student's foreign high school diploma or transcript:

Worldwide Education Consultant Services, Inc. 5521 N. Expressway 77
Brownsville, TX 78520
956-350-4660
info@wecseval.com
Estimated cost is: \$230.00

**Diploma Mill-** Diploma mill credentials are not accepted. Diploma mill definition - An entity that: 1. Charges someone a fee and requires him to complete little or no education or coursework to obtain a degree, diploma, or certificate that may be used to represent to the general public that he has completed a program of secondary or postsecondary education or training; and 2. Lacks accreditation by an agency or association that is recognized as an accrediting body for institutions of higher education by the Secretary (pursuant to Part H, Subpart 2 of Title IV) or a federal agency, state government, or other organization that recognizes accrediting agencies or associations.

**Secondary School Students-** A limited number of secondary students who are not enrolled under a training agreement (no more than 10% of the number of students currently enrolled) may be admitted, if the applicant meets the state requirements for admission, obtains permission in writing from the secondary school in which they are enrolled and successfully completes a pre- enrollment evaluation, as established by the institution.

**Homeschooling-** Though homeschooled students are not considered to have a high school diploma or equivalent, they are eligible to enroll and potentially receive FSA funds if their secondary school education was in a homeschool that state law treats as a home or private school. Some states issue a secondary school completion credential to homeschoolers.

- If this is the case in the state where the student was homeschooled, he/she must obtain this credential to be eligible for FSA funds if the state requires it.
- The student can include in his/her homeschooling self-certification that he/she received this state credential.

An eligible institution is defined in part as one that admits as regular students only those who have a high school diploma or equivalent, are beyond the compulsory age of attendance for the school's state or are dually enrolled at the college and a secondary school. For students who finish homeschooling at a younger age, the Department considers them to be beyond the age of compulsory attendance if:

• your school's state would not require them to obtain a secondary completion credential as provided under state law; or the student has completed a secondary school education in a homeschool setting that qualifies as an exemption from compulsory attendance under state law.

**Veterans Benefits** - Apex Academy is approved by the State Approving Agency of Ohio to accept funding for both the Cosmetology and Advanced Manicurist Programs. A Veteran, spouse or child of a Veteran may be eligible to take advantage of these benefits. It is the student's responsibility to apply for the benefits online at www.gibill.va.gov or by completing the paper form VA 22-1990. Once applied, Apex Academy will need a copy of student's Certificate of Eligibility (COE) and a copy of the DD-214 discharge paperwork. An Administrator will evaluate official transcripts and documentation of previous education and training, and if possible apply appropriate credit. Evaluation periods for GI Bill® benefits will be evaluated every 30 scheduled days. If a student is below a 75% grade or attendance the student will be placed on SAP Warning.

#### **Veterans Benefits**

<u>SAP Warning</u> Student's receiving VA Education Benefits who do not maintain the above attendance and/or grade requirements will be placed on Satisfactory Academic Progress Warning Status. Students placed on Warning Status are required to meet the above attendance and/or grade requirements by the next 30 day review to prevent termination.

#### **Veterans Benefits**

**Dermination** Students receiving VA EducationBenefits who do not meet the above attendance and/or grade requirements by the next 30 day review, or a subsequent review, after being placed on Satisfactory Academic Progress Warning will be terminated from their program.

A student may submit an appeal in the form of a letter along with any supporting documentation to the Director describing circumstances beyond the student's control that may have caused a failure to meet the satisfactory progress standards. The Director will convene a review board and a determination of the appeal will be made within two weeks. Appeals will be reviewed on case-by-case basis and the student will be notified when a determination is made. If the appeal is approved the student will be placed on financial aid probation. Students on financial aid probation may receive financial aid, but will be required to meet SAP by the end of the probation period (one payment period). After the payment period and the student is not meeting Standards of Progress the student will be terminated from the program and the DVA will be notified to terminate benefits.

Students must be receiving a 75% in both academics and attendance to be considered maintaining satisfactory progress. If at the end of the probation period he/she is not making satisfactory progress, their benefits will be terminated and in order to continue will pay on a cash basis.

**Incarcerated Applicants-**A student is considered to be incarcerated if she/he is serving a criminal sentence in a federal, state, or local penitentiary, prison, jail, reformatory, work farm, or similar correctional institution (whether it is operated by the government or a contractor). A student is not considered to be incarcerated if she/he is in a halfway house or home detention or is sentenced to serve only weekends. Our attendance policy specifies that all classed and practical studies are done at the school's physical location; therefore, incarcerated students are not eligible for admissions.

**Vaccination Policy -** Apex Academy nor the state require any vaccinations for admission into this school or chosen field.

**Other-** Students expelled from other institutions will not be accepted for Enrollment at Apex Academy. All programs are instructed in the English language only.

**Orientation-** All programs hold an orientation prior to the commencement of classes.

#### HOW ELIGIBILITY IS DETERMINED FOR FINANCIAL AID-TITLE IV, HEA

To be Eligible to receive Federal Student Aid, you will need to:

1. Qualify to obtain a college or career school education, either by having a high school diploma or General Educational Development (GED) certificate, or by completing a high school education in a homeschool setting approved under state law.

Recognized equivalents of a high school diploma The Department recognizes several equivalents to a high school diploma:

- A GED certificate;
- a certificate or other official completion documentation demonstrating that the student has passed a state-authorized examination (such as the Test Assessing Secondary Completion (TASC) the High School Equivalency Test (HiSET), or, in California, the California High School Proficiency Exam) that the state recognizes as the equivalent of a high school diploma (certificates of attendance and/or completion are not included in this qualifying category);
- an associate's degree;
- successful completion of at least 60 semester or trimester credit hours or 72 quarter credit hours that does not result in the awarding of an associate's degree, but that is acceptable for full credit toward a bachelor's degree at any institution; or

- enrollment in a bachelor's degree program where at least 60 semester or trimester credit hours or 72 quarter credit hours have been successfully completed, including credit hours transferred into the bachelor's degree program.
- Foreign diplomas
- for a student who enrolls without completing high school, a transcript indicating the student has excelled in high school.
  - The student must no longer be enrolled in high school, must satisfy your school's written policy for admitting such students, and must be starting a program that leads at least to an associate's degree or its equivalent.
  - Note that merely possessing a certificate of attendance and/or high school completion is not sufficient for a student to be Title IV aid eligible.
  - O Such a certificate may be issued without a student having completed all of the academic graduation requirements, including passing any required examinations.
  - A state must consider a certificate or high-school-completion-equivalency test as equivalent to a high school diploma in that state in order for it to be considered equivalent to a high school diploma for Title IV aid eligibility purposes
- 2. Be enrolled or accepted for enrollment as a *regular student* in an eligible degree or certificate program.
- 3. Have a valid Social Security number unless you are from the Republic of the Marshall Islands, Federated States of Micronesia, or the Republic of Palau.
- 4. Completed a FAFSA and the school must have a current ISIR to start the initial eligibility process.
- 5. Sign certifying statements on the *FAFSA* stating that:
  - you are not in **default** on a **federal student loan**
  - do not owe a refund on a **federal** *grant*
  - Sign the required statement that you will use federal student aid only for educational purposes
- 6. Maintain *satisfactory academic progress (SAP)* while you are attending college or a career school.
- 7. Be enrolled at least halftime to receive assistance from the Direct Loan Program.
- 8. The Pell Grant program does not require half time enrollment, but the student enrollment status does affect the amount of Pell a student may receive. A student may receive Pell for a total of 12 payment periods or 600%. Once the student has reached this limit, no further Pell may be received.

#### In addition, you must meet one of the following:

- 1) Be a U.S. CITIZEN or U.S. NATIONAL
  - a. You are a U.S. citizen if you were born in the United States or certain U.S. territories, if you were born abroad to parents who are U.S. citizens, or if you have obtained citizenship status through naturalization. If you were born in American Samoa or Swains Island, then you are a U.S. national.
- 2) Have a GREEN CARD
  - a. You are eligible if you have a Form I-551, I-151, or I-551C, also known as a green card, showing you are a U.S. permanent resident.
- 3) Have an ARRIVAL-DEPARTURE RECORD
  - a. You're Arrival-Departure Record (I-94) from U.S. Citizenship and Immigration Services must show one of the following:
  - b. Refugee
  - c. Asylum Granted
  - d. Cuban-Haitian Entrant (Status Pending)
  - e. Conditional Entrant (valid only if issued before April 1, 1980)
  - f. Parolee

#### 4) Have BATTERED IMMIGRANT STATUS

- a. You are designated as a "battered immigrant-qualified alien" if you are a victim of abuse by your citizen or permanent resident spouse, or you are the child of a person designated as such under the Violence Against Women Act.
- 5) Have a T-VISA
  - a. You are eligible if you have a T-visa or a parent with a T-1 visa.
- 6) U-Visa" holders are not designated as qualified aliens under the Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA), and are therefore not eligible for Title IV, HEA program funds. However, U-Visa holders may convert to lawful permanent resident (LPR) status after they have physically been present in the United States for a continuous period of at least three years after the date of admission given on their U-Visa.
  - a. Once LPR status has been granted, the holder of LPR status becomes a qualified alien under the PRWORA (see above), and thus potentially eligible for Title IV, HEA funds (assuming they meet all other eligibility requirements, for example, being enrolled as a regular student in an eligible program, having a high-school diploma or its recognized equivalent, having a Social Security number.

#### **VERIFICATION POLICY**

Apex Academy uses a third-party processor for Verification. The third-party processor uses their own verification forms. Federal regulations 34 C.F.R Part 668, Subpart E, dated March 1986, executing legislation 20 U.S.C. 1094 governing the Title IV programs require schools to be sure of certain applicant reported data. These regulations require schools to develop written policies and procedures for verification. The school is required to make these policies available to all applicants for financial aid, as well as prospective students upon request. This procedure is part of the Admissions and advising process. To follow the regulation and achieve consistency governing this process, the following verification policies apply to all applicants for Title IV programs. Under the regulations, the school will not disburse Federal Aid until completion of verification.

#### WHO MUST BE VERIFIED?

The policy of this school shall be to verify those students selected by the need analysis system for verification. In the absence of conflicting documentation, applications excluded from verification include:

- Legal resident of the Trust Territory of the Pacific Islands, Guam, American Samoa, and the Mariana Islands. This includes dependent students whose parents are also legal residents of one of these Islands.
- Dependent students whose parents are residing in a country other than the United States. This applies to other than the United States and only if the student cannot contact the parents by normal means.
- Dependent students whose parents are dead, or are physically or mentally ill, or whose parents' address is unknown
- Immigrants who arrived in the United States during either calendar year in the Award Year.
- Those submitted for an Award Year if the applicant dies during the Award Year.
- Those submitted if the applicant is imprisoned at the time of verification.
- Those submitted when the applicant does not receive financial assistance, for reasons other than their failure to confirm information on the application.
- Other exclusion, on a documented individual case basis, at the discretion of the Financial Aid Administrator.

#### An applicant need not document spouse information or provide a spouse's signature if:

- The spouse is residing in another country and the student cannot contact the spouse by normal means of communication.
- The student cannot locate the spouse because their address is unknown.

• The spouse is dead, or mentally or physically ill.

#### THIRD PARTY SERVICERS VERIFICATION

The Boston Educational Network provides the necessary tools and expertise to ensure that verifications are completed per the rules and regulations set forth by the US Department of Education. The Institution is responsible for providing The Boston Educational Network with the documents required to complete the verification process. The Boston Educational Network will review the documents submitted by the Institution and verify the information for accuracy and determine if conflicting information needs to be resolved. BEN will provide the reason(s) to the Institution if verification cannot be completed per USDE regulations. BEN will consider the verification process to be complete when all requested documents have been reviewed and accepted by BEN and no conflicting information exists. The Boston Educational Network will not award or disburse any Title IV Funds subject to the verification process until the verification process is complete and all conflicting information has been resolved.

#### APPLICANTS RESPONSIBILITIES

To be eligible to receive Title IV funds, we require applicants to provide requested information during the time period(s) July 1<sup>st</sup> through June 30<sup>th</sup> the following Award Year. Applicants must certify that the following data items are correct as listed on the original application; or if not correct, must update the date items, as the date of verification:

- Number of family member in the household.
- Number of family members the household now enrolled as at least half-time students in postsecondary educational instructions.
- Change in dependency instructions.

Federal Pell Grant applicants who dependency status changes during the Award Year must file a correction application.

## CONSEQUENCES OF FAILURE TO PROVIDE DOCUMENTATION WITHIN THE SPECIFIED TIME PERIOD(S)

If the student cannot provide all required documentation, Apex Academy cannot complete the verification process with four weeks from the date of enrollment. Apex Academy must then advise applicants that they may not be eligible for Financial Aid funds. The school then gives the applicants the following options:

- The student may continue training on a cash payment basis
- Promptly submit needed items within 48 hours

If a Federal Pell Grant or Subsidized/Unsubsidized Loan applicant has not processed **Part 2 of the SAR** within four weeks of enrollment, the school must advise them that they are not eligible for Financial Aid. Apex Academy will then provide applicants with the following options:

- The student may continue training on a cash payment basis.
- Promptly submit needed items within 48 hours

#### **INTERIM DISBURSEMENTS**

Apex Academy may not make any interim disbursement. The student must complete verification before disbursement of any or all Title IV funds.

#### NOTICATION OF RESULTS OF VERTIFICATION

Apex Academy shall notify the applicant of additional information and/or documentation needed for verification. This occurs through contact with the Financial Aid Administrator, or by e- mailing and indicating additional items needed. Apex Academy will notify the applicant of any changes in the originally computed Federal Pell Grant award.

- The student shall sign and date the Revised Award Notification certified for payment
- The school shall notify the applicant when they complete verification by:

  Obtaining the student's signature and date on the Revised Award Notification certified for payment.

  Providing the student with a receipt for any Campus-Based funds credited to their tuition account.

Overpayments of federal and state aid, if they occur, are resolved with subsequent adjustments to the student's account. If an adjustment cannot be made, Apex Academy will refer the overpayment to the appropriate federal agency.

### The standard procedures for referring a student to the Office of Inspector General under 34 C.F.R. § 668.16 (g)

Students and parents are advised that the School must and will refer to the Office of Inspector General (OIG) any credible information indicating that an applicant for Federal Student Aid may have engaged in fraud or other criminal misconduct in connection with FAFSA applications. Common misconduct includes false claims of independent status, false claims of citizenship, use of false identities, forgery of signatures of certifications, and false statements of income. Note that fraud is the intent to deceive as opposed to a mistake on an application.

#### FACILITIES/ SERVICES FOR STUDENT WITH DISABILITIES

The school complies with the Americans with Disabilities Act of 1990 and is wheelchair accessible. The school will provide reasonable modifications and/or accommodations for students with disabilities depending on the student's need.

If you are interested in attending Apex Academy but are in need of accommodations, you should schedule an appointment with the Director. At this meeting, we will discuss the nature of the reported disability and its impact on learning. We will also discuss the process of receiving reasonable accommodations at Apex Academy and the types of accommodations available.

Please bring copies of current documentation of a disability to this meeting.

Documentation must be provided by a medical expert within the last three years and include:

- a diagnosis of the disability;
- how the diagnosis was determined (what tests were given and the results); and
- A clinical summary, which includes an assessment of how the disability will impact the individual in a college environment and what accommodations are recommended.

Upon completion of the initial meeting, a formal request for the accommodation must be submitted in writing to the school. The school will respond to the request within 15 days of receipt. During this 15-day time frame, the school will consult with Ohio State Cosmetology and Barber Board in order to ensure the accommodation will be granted during the state board-licensing exam. The initial meeting, formal request, and response from the school must take place prior to the pre-enrollment process.

**Note**: In order to be eligible for Title IV, HEA funding, you must be able to benefit from the reasonable accommodations and be able to take the state board-licensing exam.

## CONTACT INFORMATION OF ASSISTANCE IN OBTAINING INSTITUTIONAL OR FINANCIAL AID INFORMATION

Disclosure Requirements will be made available through appropriate publications, mailings, or electronic media. HEA Sec 485(a) (1) -(2), 20 U.S.C. 1092 (a) (1) -(2). Not changed by HEOA 34 C.F.R. 668.41 (a)-(d); 668.43 revised August 21, 2009 NPRM (revised 34 CFR 668.231)

Each institution must make available to prospective and enrolled students information regarding how and where to contact individuals designated to assist enrolled or prospective students in obtaining the institutional or

financial aid information required to be disclosed under HEA Section 485 (a)(1), Section 485 (f), Section 485 (h), and Section 485 (j).

Financial Aid Staff are available to assist enrolled or prospective students in obtaining financial aid information. More and detailed information about the availability and the application process, for each of type of financial aid listed below, can be obtained at the addresses listed below:

**Institutional Contact Information** 

Name: Karli Blevins

Office Hours: Wednesday & Friday 8am-4pm

Phone Number:419-709-8512

Email: apexacademy2013@hotmail.com

#### NOTICE OF AVAILABILITY OF INSTITUTIONAL AND FINANCIAL AID INFORMATION

In accordance to the Office of the US Department of Education and Federal Regulations set under the Higher Education Act of 1965 (HEA), as amended by the Higher Education Opportunity Act of 2008 (HEOA), includes many disclosure and reporting requirements. Disclosure requirement means information that a postsecondary education institution is required to distribute or make available to all students, applicants, employees and current students at Apex Academy. A reporting requirement is information submitted to the U.S. Department of Education or other agencies. A summary of consumer information including a disclosure and reporting is listed below. A brief description of the consumer information will be disclosed below and provides you with access to the information. The institution will annually distribute a copy of the Family Educational Rights and Privacy Act of 1974 (FERPA) to all enrolled students. A blank copy of FERPA can be found in the form binder in Financial Aid office. The institution will provide a notice to prospective students and employees a statement of the Annual Security Report availability every Oct 1 of each year. The Annual Security Report will include statistics on Crimes, Hate Crimes, and Disciplinary Offense occurring either on campus, off campus or a public area. The institution will provide prospective students and employees a paper copy of the report upon request.

#### POLICY REGARDING THE FAMILY EDUCATION RIGHTS AND ACT (FERPA)

The Family Rights and Privacy Act of 1974, as amended, (commonly known as the Buckley Amendment) is a federal law which provides that schools will maintain the confidentiality of student education records. The law basically says that no one outside the institution shall have access to students' education records nor will the institution disclose any information from those records without the written consent of students. The institution must provide annually a notice to all enrolled students about the Privacy of Student Record to inform students of their rights.

#### Procedures

- 1. A signed authorization will be required in every instance before information is released from a student file.
- 2. Requests must be made in writing to review educational records and/or make an amendment of records. Records will be available on an appointment basis.
- 3. All parents and students will be notified of their rights through annual publication the catalog of the fact that students and parents of dependent students have the rights to review a student's educational records, to requests amendment to a student's educational records, to provide consent prior to disclosure of personal identifiable information and to file a complaint with the U. S. Department of Education regarding the failure of an institution to comply with FERPA. Students or parents are also advised that a hearing can be requested to challenge the contents of a student's record, and the student will be given the opportunity to place a statement regarding contested information in the record stating the nature of the disagreement.
- 4. A parent or student must make a request in writing to review educational record.

- 5. Record will be made available within 45 days of the day the school receives request.
- 6. No personal identifiable information will be released to a third party without the written consent of parent or student unless it is:
  - A) to other school officials who have educational interest in the information
  - B) to officials of another school where the student seeks or intends to enroll
  - C) to representatives of the Comptroller General of the United State, the Secretary of Education or state and local education authorities
  - D) Relating to financial aid and is necessary to determine conditions for aid, enforce the term and conditions of aid.
  - E) to State official if required by the State statue
  - F) to organizations conducting studies for educational agencies or institutions to develop, validate, or administer tests, administer student aid programs or improve instruction. No personally identifiable information will be provided to the organization will be destroyed when no longer needed for the study.
  - G) to accrediting agency to carry out accrediting functions
  - H) to comply with judicial order or subpoena
  - I) to meet health or safety emergency
  - J) to an alleged victim of a crime of violence regarding the results of disciplinary proceedings against the perpetrator of the crime.
- 7. All disclosure if information will be recorded in the file and will include parties receiving information and the legitimate interests of the parties for inspection of the records.
- 8. Personally, identifiable which is designated as directory information includes student's name, addresses, telephone listing, date and place of birth, major field of study, participation in officially recognized activities, degrees and awards received and the most recent previous educational agency or institution attended.

#### **CONSUMER INFORMATION AVAILIBLE THROUGH College Navigator (IPEDS)**

To help students make a good decision about enrolling in Apex Academy, information about Completion or Graduation and Transfer Out Rates, Disaggregated Completion/Graduation Rates, Placement in Employment, Job Placement Rates, Retention Rate and more is available online through the school website.

www.apexacademy2013.com or directly through IPEDS https://nces.ed.gov/collegenavigator/?q=apex+academy&s=all.

The IPEDS system is a core postsecondary education data collection program for the National Center for Education Statistics (NCES). The IPEDS system is designed to collect data from all primary providers of postsecondary education.

The School Administrator and staff are responsible for completing the IPEDS survey. The information below will be given orally to students who are prospective students. The Consumer Information report will be available to students in the Financial Aid Office.

#### ACCREDITOR OUTCOME RATES & OTHER STATS

Below are the Outcome Rates based off the Accrediting Agency standards. Notice Placement rates are provided, whereas they are not a part of the info collected for IPEDS. Outcome rates are based on the combination of outcomes from the Cosmetology and Advanced Manicurist programs.

Year 2022

Graduation Rate 88.89% Licensure 96.67% Placement 93.75% Note: The institution used the output document produced from the GE Disclosure Template to meet the currently effective GE disclosure regulatory requirements.

According to the US Department of Labor Statistics the Overall employment of barbers, hairstylists, and cosmetologists is projected to grow 8 percent from 2022 to 2032, faster than the average for all occupations. Employment of manicurists and pedicurists is projected to grow 9 percent from 2022 to 2032, much faster than the average for all occupations. Statistics below are based off of Median pay from the year 2022.

Occupational Title	Median Pay
Cosmetologist	\$33,400 or \$16.01 per hour
Manicurist	\$31,130 or \$14.97 per hour

#### COMPENSATION TO BE REASONABLY EXPECTED UPON GRADUATION

Cosmetologists and other personnel appearance workers may receive income from a variety of sources. Professionals may work based off of commission, hourly or as an Independent Contractor. Compensation is based on the price of the service, hours worked, tips received, and many will profit on the products they sell. In addition, some salons pay bonuses to employees who bring in new business.

#### PHYSICAL DEMANDS OF THE PRACTICING PROFESSIONAL

Students may work long hours, as a professional in this industry. Work schedules may include nights and weekends and may not include breaks or lunches. Good health and stamina are a must. Most salon industry professionals may be on their feet or sitting for long periods of time. Prolonged exposure to some chemicals may cause irritation so protective clothing, aprons and gloves should be worn.

#### **Career Considerations**

Apex Academy wants to ensure that students interested in pursuing a career in hair, skin or nails, considers all aspects of such a decision. Those who want to become professionals in this field must:

- Have finger dexterity and a sense of form and artistry
- Enjoy working with the public and be able to follow a customer's direction
- Keep abreast of the latest hair, skin and nail care techniques and technological innovations
- Work long hours while building a personal clientele in order to earn the desired income
- Make a strong commitment to the educational process and complete the program of study
- Learn the skills necessary to operate a personal business

Applicants and students should be aware that:

- The work can be arduous and physically demanding because of long hours standing over a stylist's chair, an esthetician's treatment bed or manicurist table
- There will be exposure to various chemicals and fumes that may cause allergic reactions or could be harmful if used incorrectly
- The practice of safety and infection control is essential for effective and successful performance within the industry
- Methods of compensation vary and may include straight salary, salary plus commission, straight commission, hourly, sliding scale commission, retail commission or independent contracting (renting space and equipment from an existing salon or spa).

#### SAFETY REQUIREMENTS OF THE PROFESSION

Always have good hygiene and be professionally dressed. Keep a first-aid kit on hand, follow safety regulations, and keep equipment properly sanitized and disinfected. Safety suggestions with this profession would include

wearing shoes that would not be slippery when walking on a damp floor. All hair needs to be swept up following each haircut to minimize accidents. All water spilled should also be wiped up as quickly as possible. It is the responsibility of each student to promote a safe work environment. Gloves should be worn during chemical services to reduce any allergic reaction that an individual may have to certain chemicals. Any product that would accidentally get in the eyes should be flushed thoroughly with water. Seek medical attention if irritation continues.

The beauty industry has several safety requirements that include blood waste procedures if a customer is accidentally cut, OSHA knowledge about the harmful ingredients in different beauty products, and electrical appliances like the use of blow drying and thermal curling. Prolong exposure to some hair and nail chemicals may be hazardous and cause irritations. Special care must be taken when working with these chemicals.

#### POST GRADUATION LICENSING REQUIREMENTS

- (1) Is at least sixteen years of age;
- (2) Is of good moral character;
- (3) Has the equivalent of an Ohio public school tenth grade education;
- (4) Has submitted a written application on a form furnished by the board that contains all of the following:
  - (a) The name of the individual and any other identifying information required by the board;
  - (b) A recent photograph of the individual that meets the specifications established by the board;
  - (c) A photocopy of the individual's current driver's license or other proof of legal residence;
- (d) Proof that the individual is qualified to take the applicable examination as required by section  $\underline{4713.20}$  of the Revised Code;
  - (e) An oath verifying that the information in the application is true;
  - (f) The applicable Registration fee.
- (5) Passes an examination conducted under division (A) of section <u>4713.24</u> of the Revised Code for the branch of cosmetology the applicant seeks to practice;
- (6) Pays to the board the applicable license fee;
- (7) In the case of an applicant for an initial cosmetologist license, has successfully completed at least one thousand five hundred hours of board-approved cosmetology training in a school of cosmetology licensed in this state,
- (8) In the case of an applicant for an initial manicurist license, has successfully completed at least two hundred hours of board-approved manicurist training in a school of cosmetology licensed in this state;
- (B) The board shall not deny a license to any applicant based on prior incarceration or conviction for any crime. If the board denies an individual a license or license renewal, the reasons for such denial shall be put in writing.

#### LICENSE EXAMINATION

- Step 1: https://elicense.ohio.gov Login/Create Your Account
- Step 2: Click on- Apply for a new license
- Step 3: Select Board Cosmetology and Barber Board
- Select a license- Cosmetology or Manicuring
- Step 4: Answer the three (3) compliance questions
- Step 5: Personal Information Section
- Step 6: Education History Section
- Step 7: Complete Questions Section
- Step 8: Attachment Section
- Step 9: Review and Submit Section
- Step 10: PAYMENT you will be directed to the CART for payment.

#### STUDENT BODY DIVERSITY

The following information is generated based off the Cosmetology Program and the NACCAS annual Report which represents the percentage of enrolled, first-time, full-time current or prospective students as follow:

Ethnicity	Gender/Male	Gender/Female	Program	Status
Asian	0	0	Cosmetology	F/T
African American	0	0	Cosmetology	F/T
Caucasian/White	0	26	Cosmetology	F/T
Hispanic	0	0	Cosmetology	F/T
Other	0	0	Cosmetology	F/T
Pell Recipients	0	10	Cosmetology	F/T

#### **COPYRIGHT INFRINGEMENT POLICY (Including Computer Use and File Sharing)**

Copyright infringement is the act of exercising without permission or legal authority, one or more of the exclusive rights granted to the copyright owner under section 106 of the Copyright Act (Title 17 of the United States Code). These rights include the right to reproduce or distribute a copyrighted work. In the file-sharing context, downloading or uploading substantial parts of the copyrighted work without authority constitutes an infringement.

Penalties for copyright infringement include civil and criminal penalties. In general, anyone found liable for civil copyright infringement may be ordered to pay either actual damages or "statutory" damages affixed at not less than \$750 and not more than \$30,000 per work infringed. For "willful" infringement, a court may award up to \$150,000 per work infringed. A court can in its discretion, also assess costs and attorneys' fees. For details, see Title 17, United States code, Sections 504, 505.

Willful copyright infringement can also result in criminal penalties, including imprisonment of up to five years and fines of up to \$250,000 per offense. For more information, please see the website of the U.S. Copyright Office at (www.copyright.gov).

Apex Academy Code of Conduct prohibits illegal copyright infringement. Downloading and/or distributing copyrighted material, including through peer-to peer file sharing, without the permission of the copyright owner, is against the law. The use of Apex Academy, network or other technology for unauthorized distribution of copyrighted material is forbidden. This can result in prosecution in criminal court and/or liability for damages in civil court.

Apex Academy will accept and respond to any notice regarding the Digital Millennium Copyright ACT (DMCA).

#### THE HIGHER EDUCATION OPPORTUNITY ACT

The ACT requires institutions of higher education to offer legal alternatives to unauthorized downloading. The link below is from Educasue and includes all of the legitimate online services that they are currently aware of. No endorsement or evaluation is intended. http://educasue.edu/legalcontent

#### MISREPRESENTATION POLICY

Apex Academy and its' employees are prohibited under federal regulations from making any false, erroneous, or misleading statement directly or indirectly to a student, prospective student, member of the public, accrediting agency, state agency, or to the Department of Education. Misleading statement includes any statement that has the likelihood or tendency to deceive or confuse. A statement is any communication made in writing, visually, or through other means. This includes student testimonials given under duress or because such testimonial was required to participate in a program. Federal regulations further provide that substantial misrepresentation is any misrepresentation on which the person to whom it was made could reasonably be expected to rely, or has

reasonably relied, to that person's detriment. The regulations regarding misrepresentation describe misrepresentation with respect to:

- •Nature of the education program
- •Nature of financial charges
- •Employability of graduates

Apex Academy provides information to faculty, staff, and students about the educational program, financial charges and employability of graduates through the Academy's website, the Handbook, and in-person trainings to guard against the release of false, erroneous, or misleading information about the Academy. Apex Academy takes violations of this policy seriously. Employee(s) who fail to adhere to this policy will receive disciplinary action appropriate to the nature and extent of the violation up to and including termination to ensure that violations are not repeated. Violations of this policy could jeopardize Apex Academy's eligibility to participate in Title IV Programs.

#### **SAFEGUARDING CONSUMER INFORMATION (PII)**

The school protects to the best of their ability PII. Precautions are taken by keeping confidential files in the administrative offices where doors are closed and locked when not occupied. School computers are password protected when not in use and emailing confidential information should be encrypted. The safeguards achieve the following objectives: Insures the security and confidentiality of consumer information and protects against any anticipated threats or hazards to the security or integrity of such information, and protects against unauthorized access to or use of such information that could result in substantial harm or inconvenience to any consumer.

#### **GAINFUL EMPLOYMENT**

Generally, in order to be eligible for funding under the Higher Education Act Title IV student assistance programs, an educational program must lead to a degree at a non-profit or public institution or it must prepare students for "gainful employment in a recognized occupation." Therefore, with very few exceptions, any non-degree program offered by non-profit or public institutions and all educational programs offered at for-profit institutions must lead to gainful employment.

Apex Academy has taken advantage or GE Early Implementation, which generally reports employment information to current and perspective student information about the institution's Gainful Employment program through a disclosure template developed by Department of Education.

#### **VOTER REGISTRATION**

At Apex Academy we encourage all United States Citizens to register to vote when it comes to an election day. Voter's registration forms are available online 24/7 at <a href="https://olvr.sos.state.oh.us/">https://olvr.sos.state.oh.us/</a> or by accessing the link from the school website.

#### **CONSTITUTION DAY**

Section 111 requires that Constitution Day be held on September 17 of each year, commemorating the signing of the Constitution. However, when September 17 falls on a Saturday, Sunday, Monday or holiday, Constitution Day shall be held during the preceding or following week. Apex Academy will celebrate Constitution Days as stipulated on Section J. of Pub. L 108-447, the "Consolidated Appropriations Act, 2005" Dec. 8, 2004. All students and instructors present must sign in on attendance sheet.

#### **HOW DO I QUALIFY?**

To determine if you qualify, the United States Department of Education uses a standard formula, established by Congress, to evaluate the portion you report when you apply. The formula produces an Expected Family Contribution (EFC) number. Your Student Aid Report (SAR) contains this number, in the upper right corner of page 1. This number will determine if you're eligible for a Pell Grant and how much.

You need to complete the FAFSA to be eligible for Financial Aid and determine what you'll qualify to receive.

#### FREQUENTLY REQUESTED INFORMATION

FASFA Information Center	1-800-433-3243
FASFA Website	studentaid.ed.gov

#### WHEN DO I APPLY?

Students can submit their FAFSA or FAFSA Renewal on October 1, (you can't apply or reapply before this date). Note: You must reapply for federal aid every year. Also, if you change schools, your aid doesn't go with you. Check with your new school to find out what steps you must take to continue receiving financial aid. FASFA Deadline - applications must be received by June 30 (Award Year). SAR's must be submitted to the Financial Aid Office by June 30<sup>th</sup>, or your last day of enrollment in Award Year whichever comes first. A valid SAR/ESAR requires signatures of student, spouse, and parents, if applicable. Go to **FAFSA website www.fafsa.ed.gov** and follow step 1, 2, 3.

#### **HOW MUCH MONEY CAN I GET?**

Awards will depend on program funding. How much you will get will depend not only on your Estimated Family Contribution (EFC) but also on your Cost of Attendance, whether you're full-time or part-time student, and whether you attend school for a full academic year or less.

Pell Grant eligible students may only get one Pell Grant in an Award Year and you may not receive Pell Grant funds from more than one school at a time.

#### ADDITIONAL CONSUMER INFORMATION

It is the student's responsibility to comply with all obligations involved in the receipt of Federal and/or State Aid. For more information about these programs, including application procedures, eligibility requirements, amounts of eligibility, rights and obligations pertaining to each program including Loan consolidation consult the following sources: The Federal Pamphlet, Federal Student Aid Fact Sheet has information about Federal Pell Grants, and Federal Direct Loans/GSL. For more information regarding the specific requirements each Financial Aid Program, please refer to the United States Department of Education Student Guide. It is also available at the Financial Aid Office.

Apex Academy issues an aid request to The Boston Educational Network and BEN reviews the student's demographics and ISIR information and if the file is complete then BEN will provide Apex with an Award Letter for the student.

#### **HOW WILL I BE PAID?**

Apex Academy may credit the Pell Grant and Federal Direct Loan funds to your school account. Apex Academy must tell you in writing how and when you'll be paid and how much the Pell Grant and Federal Direct Loan(s) will be. Schools must pay you at least once per term (semester, trimester, or quarter). Schools that don't use formally defined, traditional, term must pay you at least twice per academic year.

## <u>DISBURSEMENT RESTRICTIONS – 30 DAY, FIRST TIME, FIRST YEAR UNDERGRADUATE</u> STUDENTS

There are some Title IV, HEA funds that you were scheduled to receive that cannot be disbursed to you once you withdraw because of other eligibility requirements.

For example, if you are a first-time, first-year undergraduate student and you have not completed the first 30 days of your program before you withdraw, you will not receive any Direct Loan funds that you would have received had you remained enrolled past the 30th day.

#### CREDIT BALANCE ISSUANCE

On the basis of per payment period, a check payable to the student and/or co-payable to the school and the student will be issued within 14 Calendar Days from the Disbursement(s). It is the students' responsibility to submit all

forms and documentation to the Financial Aid Office in accordance with the deadlines applicable to each program from which Financial Aid is requested.

#### TIME FRAME FOR RETURNING AN UNCLAIMED TITLE IV, HEA CREDIT BALANCE

If a school attempts to disburse the credit balance by check and the check is not cashed, the school must return the funds no later than 240 days after the date the school issued the check.

If a check is returned to a school or an EFT is rejected, the school may make additional attempts to disburse the funds, provided that those attempts are made not later than 45 days after the funds were returned or rejected. When a check is returned, or EFT is rejected, and the school does not make another attempt to disburse the funds, the funds must be returned before the end of the initial 45-day period.

The school must cease all attempts to disburse the funds and return them no later than 240 days after the date it issued the first check.

#### STUDENTS RIGHTS AND RESPONSIBILITIES

The student has the right to ask the school:

- The name of its accrediting and licensing organizations.
- About the programs, instructional, laboratory, and other physical facilities, and its faculty.
- What the cost of attending is and the policy on refunds to students who drop out.
- What financial assistance is available; including information on all federal, state, local, private and institutional financial aid programs
- What's the procedures and deadline are for submitting applications for each available financial aid program?
- How it selects financial aid recipients?
- How it determines financial needs?
- How much of your financial needs, as determined by the school, has been met?
- How and when the student will be paid?
- To explain each type and amount of assistance in your financial aid package.
- What is the interest rate on student loan offered, the total amount you must repay, when you must start repaying, and what cancellation or deferment (postponement) provisions apply?
- To reconsider your aid package, if the student believes a mistake has been made, or if your enrollment or financial circumstances have changed.
- How the school determines whether you are making satisfactory progress and what happens if you are not?
- What special facilities and services are available to the handicapped?

#### It is the student's responsibility to:

- Review and consider all information about the school program before enrolling.
- Pay special attention to the application for student financial, and complete it accurately, and submit it on time to the right place. Errors can delay or prevent the student from receiving financial aid.
- Provide all documentation, corrections, and/or new information requested by either the financial aid officer or the agency to which you submitted the application.
- Notify the school of any information that has changed since you applied.
- Read, understand, and keep copies of all forms you are asked to sign.
- Repay any student loan. When you sign a promissory note, you are agreeing to repay your loan.
- Request an exit interview at the time you are leaving the school to determine the net balance of your account with the school as well as the net balance of any student loan.
- Notify the school of change in your name, address, phone number, or attendance status (full-part time student) if you have student loans, you must notify your lender of these changes.

- Understand your school's refund policy.
- Understand and comply with the enrollment status, financial charges, financial terms, time allowed to complete, refund policy and termination procedures as specified in the enrollment contract you will be asked to sign.
- Understand that is your responsibility and your liability when errors are made and funds for which you are not eligible for are advanced to you or credited to your school account.

#### **COMPLIANCE STATEMENT**

The Federal Privacy Act of 1974 requires that students be notified that the disclosure of his/her social security number is mandatory. The social security number is used to verify, to process the awarding of funds, the collection of funds, and the tracing of individuals who have borrowed funds from federal, state, or private programs. This school does not discriminate of the basis of race, religion, creed, color, nationality, sex, or age in their admission policies or in access to employment or the administration of their programs.

#### **VBTA POLICY**

Apex Academy in accordance with the Veterans Benefits and Transition Act of 2018 will not impose any penalty, including the assessment of late fees, the denial of access to classes, libraries or other institutional facilities, or the requirement that a Chapter 31 or Chapter 33 recipient borrow additional funds to cover the individual's inability to meet his or her financial obligations to the institution due to the delayed disbursement of a payment by the U.S. Department of Veteran Affairs. This policy is limited to tuition funds paid by the U.S. Department of Veteran Affairs.

#### **GRIEVANCE POLICY**

Grievance Policies are provided for students who believe that they have been unlawfully discriminated against, unfairly treated or harassed in any way. Academic grievances relate to a complaint about a program, program of study or grade.

Students are expected to address any disagreements or conflict directly with the individual involved in person with a written document outlining the complaint and communication. After this, if there is no satisfactory resolution, the student may set an appointment to see the school administrator. All communications regarding the complaint must be in writing and all meetings and communications will be documented in the student files.

In accordance with the institution's mission statement, the school will make every attempt to resolve any student complaint that is not frivolous or without merit. Complaint procedures will be included in new student orientation thereby assuring that all students know the steps to follow should they desire to register a complaint at any time. Evidence of final resolution of all complaints will be retained in school files in order to determine the frequency, nature, and patterns of complaints for the institution. The following procedure outlines the specific steps of the complaint process

#### **GRIEVANCE PROCEDURE:**

- The student should register the complaint in writing on the designated form provided by the institution within 60 days of the date that the act which is the subject of the grievance occurred.
- The complaint form will be given to the school administration.
- The complaint will be reviewed by management and a response will be sent in writing to the student within 30 days of receiving the complaint. The initial response may not provide for final resolution of the problem but will notify the student of continued investigation and/or actions being taken regarding the complaint.
- If the complaint is of such nature that it cannot be resolved by the management, it will be referred to an appropriate agency if applicable.

- Depending on the extent and nature of the complaint, interviews with appropriate staff and other students may be necessary to reach a final resolution of the complaint.
- In cases of extreme conflict, it may be necessary to conduct an informal hearing regarding the complaint. If necessary, management will appoint a hearing committee consisting of one member selected by the school who has had no involvement in the dispute and who may also be a corporate officer, another member who may not be related to the student filing the complaint or another student in the school, and another member who may not be employed by the school or related to the school owners. The hearing will occur within 90 days of committee appointment. The hearing will be informal with the student presenting his/her case followed by the school's response. The hearing committee will be allowed to ask questions of all involved parties. Within 15 days of the hearing, the committee will prepare a report summarizing each witness' testimony and a recommended resolution for the dispute. School administration shall consider the report and either accept, reject, or modify the recommendations of the committee. Corporate management shall consider the report and either accept, reject, or modify the recommendations of the committee.
- Students must exhaust the institution's internal complaint process before submitting the complaint to the school's accrediting agency, if applicable.

Ohio State Cosmetology and Barber Board
1929 Gateway Circle
Grove City, Ohio 43123
(614) 466-3834
www.cos.ohio.gov

NACCAS 3015 Colvin Street Alexandria, Virginia 22314 703-600-7600 www.naccas.org

#### **OUR PROGRAMS**

The objectives of the Cosmetology and Advanced Manicurist programs are to prepare students for the state licensing examination and give students the advanced training needed to enter into the chosen profession.

Training encompasses different types of learning; theoretical knowledge, the foundation of the student's education, practical experience, the application of knowledge and professional business building skills, which are vital for the student's success. Each phase of the students' education emphasizes a different combination of learning approaches

In both the Cosmetology Program and the Advanced Manicurist Program, licensees may obtain an Independent Contractors License (with no additional training needed), which will allow them to work alone in a salon.

#### **Cosmetology Program**

The 1500 clock hour Cosmetology program has instructor led classroom and clinical training as well as practical hands-on application. The student will learn the technical, personal and business skills to prepare students for work in a professional salon as a cosmetologist, retail sales specialist, salon manager or salon owner.

Throughout the designed program, students will transition from mannequins to customers. However, students must first successfully complete all requirements before being permitted to deliver safe, effective treatments for hair, skin and nails to customers. Students will learn the latest techniques, and develop an upbeat, cheerful attitude with strong communication skills. Students should understand that education does

not end when the program is over. Cosmetologists are required to do continuing education and license renewal every two years.

All programs at Apex Academy are taught using several different types of instructional methods such as lectures, videos, hands-on techniques, demonstrations, white boards, slideshow presentations and internet research.

#### **Cosmetology Program Length**

50 Weeks Instructional

55 Weeks Published Program Length

(Beginning of program will include theory and introduction to skills)

#### **Hour Requirement**

Students will complete at least 1500 hours. No student can complete the program until approved by an Apex Academy Administrator.

Class Size – Minimum - 3 Students / Maximum - 16 Students

Student / Instructor Ratio - Apex Academy 25:1 / OSBC 25:1

#### **Skill Requirement**

All students must perform the required number of services in each subject area in order to graduate. These services must be performed on customers. Haircutting and Chemical Services performed on current Apex Academy students will also be counted towards the students' requirements. It is the student's responsibility to get models and to perform the services. ALL services must be approved by an instructor before and after. (Exceptions may apply) Minimum Skill Requirements:

- 100 Haircuts
- 50 Thermal Sets
- 3 Updos
- 30 Dimensional Haircolors
- 35 All Over / Retouch Haircolors
- 5 Permanent Waves / Relaxers
- 20 Pedicures
- 30 Gel Manicures
- 10 Manicures
- 20 Facials
- 25 Waxing / Eyebrow Arching (For classes starting in 2024 and after)

The instructional program at Apex Academy meets or exceeds the Ohio State Cosmetology and Barber Board of Cosmetology requirements.

Subject Area: 1500/COS	Core Hours	Clinic	Theory
	1500	Min.50%	Min. 25%
General Sciences Infection Control Principles/Practices Universal Precautions	80	40	20
Anatomy Electricity Basics & Chemistry Basics		40	20
Properties of the Hair & Scalp/Trichology	80		
Diseases & Disorders Hair Texture/Wave Patterns Chemistry		40	20
Hair Procedures /Practices/Styling	140		
Client Protection Shampoos/Rinses/Treatments Wet/Finish/Formal Hair Styling Thermal Styling Techniques Braiding Wigs & Hair Additions		70	35
Haircutting Haircutting Basics Haircutting Techniques Tools (Shears/Razor/Texturizing/Clippers/Trimmers)	230	115	57.5
Chemical Procedures/Practices/Products Chemical Texturizing Permanent Wave Chemical Relaxers Curl Re-forming/ Corrections Hair Color Single Process Lightening Toner/Special Effects	390	195	97.5
Nail Procedures & Practices Nail Anatomy Diseases/Disorders/Conditions Tools/Equipment Basic Manicure & Pedicure Nail Enhancements/Maintenance Massage	120	60	30
Skin Care Procedures & Practices Skin Anatomy Diseases/Disorders/Conditions Basic Facial Procedures/ Skin Type/Products Hair Removal Tools/Equipment Makeup	370	185	92.5
Artificial Lashes/Extensions	10	5	2.5
Salon Operations & Communication Skills Salon Operation & Management Career Dev/Professional Image/Communication/Life Skills Ohio Administrative Code & Ohio Revised Code Inspection/Enforcement/Policies/Procedures Continuing Education Human Trafficking — One (1) Hour Required	80	40	20
Clinic Hours	750		
Theory Hours	375		
Flexible Learning Hours	375		
Curriculum Total Hours	(Must equal 1500) 1500		

#### **Advanced Manicurist Program**

The 300-clock hour Advanced Manicurist program has instructor led classroom and clinical training as well as practical hands-on application. Students who enroll in this program will learn to perform nail care, spa pedicures, business development, wellness, and retail knowledge. Upon completion, students will have the skills to seek employment as a nail care specialist, nail salon manager or owner.

Throughout the designed program, students will transition from mannequin hands to customers. However, students must first successfully complete all requirements before being permitted to deliver safe, effective treatments for the skin and nails. Students will learn the latest techniques and develop an upbeat, cheerful attitude with strong communication skills. Students should understand that education does not end when the program is over. Advanced Manicurists are required to do continuing education and license renewal every two years.

All programs at Apex Academy are taught using several different types of instructional methods such as lectures, videos, hands-on techniques, demonstrations, white boards, slideshow presentations and internet research.

#### **Advanced Manicurist Program Length**

10 Instructional Weeks (Beginning of program will include bookwork and introduction to skills)

#### **Hour Requirement**

Students will complete at least 300 hours. No student can complete the program until approved by an Apex Academy Administrator.

Class Size - Minimum - 2 Students / Maximum -8 Students

Student / Instructor Ratio - Apex Academy 25:1 / OSBC 25:1

#### **Skill Requirements**

All students must perform the required number of services in each subject area in order to graduate. These services must be performed on customers. It is the student's responsibility to get models and to perform the services. ALL services must be approved by an instructor before and after. (Exceptions may apply) Minimum Skill Requirements:

- 20 Pedicures
- 20 Gel Manicures
- 10 Basic Manicures
- 5 Nail Extenders / Acrylics (For classes starting in 2024 and after)

The instructional program at Apex Academy meets or exceeds the Ohio State Cosmetology and Barber Board of Cosmetology requirements.

Subject Area: 200/Manicure	Core Hours 200	Clinic Minimum 50%	Theory Minimum 25%
General Sciences Infection Control Principles/Practices Universal Precautions General Anatomy Nail Structure & Growth Nail Diseases & Disorders Electricity Basics Chemistry Basics	40	20	10
Nail Care Client Protection Client Consultation Basic Manicure Basic Pedicure Massage Tools & Equipment Color Theory Polish	70	35	20
Nail Enhancements Application/procedures/Maintenance/Repair Wraps Tips Monomer and polymer nail enhancements UV Gel Electric Filing Product Chemistry Embellishments	70	35	20
Salon Operations & Communication Skills Salon Operation & Management Career Development/Professional Image Communication/Life Skills Ohio Administrative Code & Ohio Revised Code Inspection/Enforcement/Policies/Procedures Continuing Education Human Trafficking – One (1) Hour Required	20	10	5
Clinic Hou	100		
Theory Hou	_		
Flexible Learning Hou Curriculum Total Hou			

Advanced Manicurist 100 Hours	CORE 100 HOURS	Clinic 50%	Theory 25%
<ol> <li>Cosmetology Laws &amp; Rules</li> <li>Ohio Revised Code Statues, Ohio Administrative Rules, License and Permit Policy &amp; Procedures, Continuing Education Policies &amp; Procedures, Inspection and Enforcement Policy &amp; Procedures</li> </ol>	10	0	10
Public Health and Safety	40	20	10
Advanced Techniques     Advanced Anatomy of Nail & Skin, Advanced Muscles & Massage Techniques, Advanced Pedicure Care & Service, Salon Supervision & Management, Specialized Equipment Use & Control, Product & Service Sales Training, Communication Skills	50	25	12.5
4. Flexible Learning Hours Used to create an Individualized Learning Plan Updated: 12/02/2021 Total Accumulated Hours:	100	22.5 300	32.5

#### **GRADING CRITERIA**

All programs offered at Apex Academy follow the below grading Criteria. The programs are "weighted" and the grading scale is set to be in line with the Ohio State Cosmetology and Barber Board.

THEORY 50% CLINIC 50%
Theory Tests - 15% Task Sheets - 30%
Business Project - 5% Graded Skills - 15%
Portfolio - 10% Tracking Journal - 5%
Mock State Board - 10%
Projects / Assignments - 10%

Numerical grades are considered according to the following scale in both programs offered by the institution:

93 - 100 Excellent

85 - 92 Above Average

75 - 84 Average

74 or below – Unsatisfactory

#### **COMPLETION OF PROGRAM**

#### **Graduation Requirements**

In order to receive a Certificate of Completion and graduate, the following graduation requirements apply for all programs offered at Apex Academy:

- Complete the Business Plan
- Complete the Skill Requirements
- Complete the Hours Requirement
- Complete Test Prep Assignment
- Complete the Portfolio Project
- Complete Mock State Board, both practical and theoretical.

#### **Processing Graduation Paperwork and State Board Paperwork Policy**

Paperwork for Graduation and for the State Board Exam will be processed within five scheduled school days after completion of graduation requirements have been met. Please note that completion of the program includes all of the graduation requirements listed above and NOT just completion of the clock hours in the program. In addition, the student MUST have ALL financial obligations paid in full before paperwork will be processed/completed. All extra Instructional charges must be paid in cash or a cashier's check; no personal checks will be accepted and Title IV HEA funds cannot be applied to Extra Instructional charges.

### **COSTS**

#### **COSMETOLOGY PROGRAM COST**

	1
Registration Fee is required to be paid out of pocket, prior to enrollment. The charge	
will be included as part of the Cost of Attendance (COA).	
	\$ 100.00

Kit is required to be paid out of pocket, prior to enrollment. The charge will be included as part of the Cost of Attendance (COA) per 34 CFR 668.168 (c), (c) (s) & (m) and a credit balance may be applicable to Title IV HEA students.	\$ 900.00
Tuition	\$13,500.00
Total	\$14,500.00

COSMETOLOGY COST OF ATTENDANCE (COA) & RELATED COSTS
The Net Price Calculator can be found on Apex Academy website: <a href="www.apexacademy2013.com">www.apexacademy2013.com</a>

Tuition	\$13,500.00
Total	\$13,500.00

### **Living with Parents**

<b>Tuition and Fees</b>	\$13,600
Books/Supplies	\$900
Room & Board	\$2,736
Personal and Misc.	\$4,560
Transportation	\$3,804
Total	\$25,600

#### **Off Campus (Dependent & Independent)**

<b>Tuition and Fees</b>	\$13,600
Books/Supplies	\$900
Room & Board	\$10,296
Personal and Misc.	\$4,560
Transportation	\$3,804
Total	\$33,160

#### ADVANCED MANICURIST PROGRAM COST

Registration Fee is required to be paid prior to enrollment. \$ 100.0	0
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Kit is required to be paid prior to enrollment.	\$400.00
Tuition	\$2,600.00
Total	\$3,100.00

#### Kit Fees

Students are required to purchase a Kit prior to enrollment. All kit contents must be ordered through Apex Academy. The kit includes items that the students will need throughout the program and for the Ohio State Cosmetology and Barber Board Examination. The Kit will include but is not limited to: School Uniform Tops, Case/Tote, Milady Resources and Implements/Tools/Items to use throughout the program.

#### **Additional Costs**

School Supplies: Black Uniform Scrub Pants, Black Tennis Shoes, Notebook Paper, Pens, Pencils, Black Permanent Marker, Index Cards, Flip Flops, Trapper/Binder, Locker Lock, Headphones, Laptop.

Once program is complete student will purchase from Apex Academy an additionally State Board Kit - \$50 Cosmetology / \$30 Advanced Manicurist. There is also a State Board Exam Fee- payable to Ohio State Cosmetology and Barber Board Examination. \*Check website for most up to date pricing

#### **Extra Instructional Charges**

Apex Academy will charge a flat rate of \$75.00 per scheduled school day starting the day after the contract end date. Charges will occur until the student completes all 'Graduation Requirements' or Withdrawals (officially or unofficially). If the student withdrawals, the Extra Instructional charges will be calculated through the student's last day of attendance.

Students may make self-pay payments beginning the day after the contract end date for Extra Instructional charges. All Extra Instructional charges can be paid by cash, card or a cashier's check; no personal checks will be accepted and Title IV money cannot be applied to pay these debts.

For students who end up with a True Credit Balance on their account, the credit will first go to pay off tuition, secondly obligations and lastly Extra Instructional charges. If there remains "extra" credit on the student account after; (Tuition, Obligations & Extra Instructional have been paid off) the funds will be refunded back to the student.

#### CLOCK HOUR (AS DEFINED IN THE FEDERAL REGISTER)

A 50 to 60 minutes class, lecture or recitation of theory; or

A 50 to 60 minutes faculty supervised laboratory, practical training, or internship training.

#### **EXPECTED FAMILY CONTRIBUTION (EFC)**

The amount that has been calculated as expected family contribution to offset the student cost of attendance.

#### FINANCIAL NEED

Financial need is the amount left over after subtracting the expected family contribution from your cost of attendance.

#### **DETERMINING FINANCIAL NEED**

The U. S. Department of Education approves the Effective Family Contribution formula. This school uses it to compute the ability of the family to contribute to the cost of the student's training. Each year certain aspects of EFC are adjusted. This accounts for both actual inflation in the previous year and projects inflation for the next analysis year. The yearly Consumer Price Index (CPI) analysis determines inflation rates. Revision in FICA, federal, state, and local taxes reflect changes in the law and recently available IRS data.

The Federal Pell Grant uses the Federal Expected Family Contribution (EFC) number on the Student Aid Report (SAR) to determine edibility number obtained. This determines the student's (or family's) ability to contribute to the Cost of Attendance (COA). The EFC is subtracted from the COA, and the school awards financial aid to cover as much of the student needs as possible. The EFC base needs on information furnished in the Free Application for Federal Student Aid (FAFSA). The EFC number calculated is for nine months, for dependent students, and twelve months for Independent students.

#### **NET PRICE CALCULATOR POLICY**

Apex Academy set up a Net Price Calculator template, so the institution can use to comply with one of the new requirements that was created in the Higher Education Opportunity Act of 2008. Title IV institutions are required to post a net price calculator on Apex Academy Website. Apex Academy now has a Net Price Calculator that uses institutional data to provide estimated net price information to current and prospective students. The school's website is https://www.apexacademy2013.com/ The estimates that are generated by the calculator do not represent a final determination or award financial assistance or final price by the school. Rather, they are only estimated based on the cost of attendance and financial aid provided to students in any given year. HEOA states, "The calculator shall be developed in a manner that enables prospective students, families and consumers to determine an estimate of a prospective student's individual net price at a particular institution."

#### **TEXTBOOKS**

Textbook/kit and fees are calculated in as part of the cost of attendance. Students are required to make an out of pocket purchase BEFORE enrollment. Textbook/kit will be prorated across the payment periods as part of the Cost of Attendance (COA) per 34 CFR 668.168 (c), (s) & (m) and a credit balance may be applicable to Title IV, HEA students.

Student books and kit are a required purchase by the student from the School. Students provide their own stationary school supplies. Students will be advised on a uniform for their program and must adhere to the guidelines.

Program	Book	ISBN#	Cost
Cosmetology  Milady Standard Cosmetology	CIMA bundle of seat with physical textbook	ISBN: 9780357921883	\$344.95
Manicuring  Milady Standard Nail Technology	CIMA seat	ISBN: 9780357812570	List Price \$299.94

#### TYPES OF TITLE IV, HEA AVAILABLE

Federal Pell Grant (Need Based Aid)

Pell Grants provide a foundation of financial assistance that may be supplemental by other resources and doesn't have to be repaid after graduation. Pell Grants are determined after the financial status of a student is fully reviewed. Based on a student's financial circumstances, a specific amount of money is disbursed annually toward the student's education through the Pell Grant. How much you can expect to receive from a Pell Grant is solely based on your financial situation and other criteria. William D. Ford Direct Loans (Need & Non-Need Based Aid)

Loans made through this program are referred to as Direct Loans, because eligible student and parents borrow directly from the US Department of Education. You must be enrolled at least a half-time student to be eligible for a loan. Direct Loans include the following:

Federal Direct Loans

- Direct Subsidized Loans you must have financial need to receive a subsidized loan. The US Department of Education will pay (subsidize) the interest that accrues on your Direct Subsidized Loan during certain periods.
- Direct Unsubsidized Loans financial need is not a requirement to obtain an unsubsidized loan. You are responsible for paying the interest that accrues on your Direct Unsubsidized Loan.
- Direct PLUS Loans (Plus Loans) are loans parents can obtain to help pay the cost of education for their dependent undergraduate children.

For updates and more information on federal financing, go to <a href="www.studentaid.ed.gov">www.studentaid.ed.gov</a> to learn more. Federal student loan records of students and parents will be submitted to the National Student Loan Data System (NSLDS), and will be accessible by guaranty agencies, lenders, and institutions to determine to be authorized users of the data system. Students and parents may view their loan record history by visiting the website: <a href="www.nslds.ed.gov">www.nslds.ed.gov</a>

## STUDENT LOAN INFORMATION PUBLISHED BY DEPARTMENT OF EDUCATION http://www.direct.ed.gov/

## ENTRANCE COUNSELING FOR STUDENT LOAN BORROWERS (DIRECT SUBSIDIZED AND UNSUBSIDIZED LOANS 34 CFR685.304(A) (6)

The Department of Education requires that any student receiving a Federal Direct Loan be notified concerning their loans. Student must complete entrance counseling and an electronic loan promissory note prior to the loan being disbursed and consequences for default. Students are counseled regarding loan indebtedness and to make sure the student understands the amount borrowed and their rights and responsibilities regarding repayment of the loan and interest rates. A document or email is given to students regarding Entrance Counseling and MPN.

#### EXIT COUNSELING FOR STUDENT LOAN BORROWERS (43 CFR 685.304 (B)(4)

The student is required to complete Exit Counseling before they graduate or if they decide to withdraw from the program, a tool to ensure the student understands their rights and responsibilities as a student loan borrower and provides useful tips and information to help manage their loans by visiting the website: www.studentloans.gov. A document or email is given to students regarding Exit Counseling.

## PRIVATE EDUCATION LOAN DISCLOSURES (INCLUDING SELF-CERTIFICATION FORMS)

Apex Academy does not participate in Privately Funded Loans Programs; therefore, we have no Lender list. The student is responsible for seeking out their own private lender. **Note:** The institution does not have access to any Self-Certification Forms for private education loans.

#### PREFERRED LENDER LISTS

Apex Academy does not participate in Privately Funded Loans; therefore, we have no Lender list.

#### PREFERRED LENDER ARRANGEMENTS

Apex Academy does not participate in Privately Funded Loans; therefore, we have no Lender arrangements.

#### NATIONAL STUDENT LOAN DATA SYSTEM

After submitting the FAFSA, the Department of Education (DE) attempts to match the information provided with what is on the National Student Loan Data System (NSLDS). This is to ensure that the student is not in default on any previously borrowed student loans, is not close to over aggregate Federal Direct Loan limits, and a refund on a grant payment received is not due. Department of Education uses the student's name, social security number, and date of birth to determine the above and list financial aid history on the Student Aid Report (SAR) and ISIR. If the information provided on the FAFSA does not match what is on NSLDs, the record will be flagged.

For files that are flagged, the Financial Aid Office personnel must determine why the data mismatch is occurring, try to resolve it if possible, and then locate the student's financial aid history on the NSLDS to ensure there are no other issues.

When a partial match on the information with NSLDS is reported on the SAR/ISIR, Financial Aid Office personnel must resolve the issue before proceeding. If there was a mistake made entering the student's data on the FAFSA, a correction should be made. Students may be asked to provide document to help resolve the issue. This may be but is not limited to paperwork showing a legal name change, a copy of the social security card, or a birth certificate, passport, naturalization papers, etc. Financial Aid personnel will contact the student in writing should any supplementary documentation be needed.

The Financial Aid administrator will look at NSLDS history for each student flagged who is awarded Financial Aid. As ISIRs are received, NSLDS history is printed. Then if the data indicated that a student has attended other schools, the Financial Aid personnel will check to see if transcripts from any or all previous schools attended have been received. If transcripts are missing, then admissions trace the missing transcripts. During the award process, Financial Aid personnel will look in and check NSLDS for any potential problems that may need resolving before student is awarded Financial Aid. www.nslds.gov.

#### PRINCIPLES OF FINANCIAL AID

- 1. The institution will with schools, community groups, and other educational institutions in support of the national goal of equality of educational opportunities.
- 2. Expected Family Contribution toward the student's cost of education is highly encouraged. This school expects parents to contribute financially, according to their means, taking into account their incomes, assets, number of dependents, and other relevant information. Students are expected to contribute from their own earnings and assets, including borrowing against future earnings.
- 3. Financial aid will be offered after determining whether the family's resources are insufficient enough to meet the student's educational expenses. The amount of aid offered will not exceed the amount needed to meet the difference between the student's total educational expenses and the family's resources.
- 4. In awarding funds to eligible students, the amount and the type of self-help will be related to the circumstances of the individual and the largest amount of grant assistance will be offered to students with the least ability to pay.

#### **DEPENDENT STUDENT**

An individual that does not meet the Independent Student criteria is a dependent student. This student is required to submit with his/her application student, spouse (if applicable) and parents' income and assets data.

#### PARENT(S)

For purposes of the Financial Aid Program, "parent" is mother and/or father or adoptive parent; not foster parents.

#### INDEPENDENT STUDENT

An individual who meets one of the following criteria:

- 1. An individual at least 24 years old by December 31 of the award year.
- 2. At any time since the student was 13, were both parents deceased, was the student in foster care or was the student a dependent or ward of the court.
- 3. A veteran of the armed forces of the United States.
- 4. An individual with legal dependent other than a spouse.
- 5. A graduate or professional student who will not be claimed as an income tax exemption by his/her parents for the first calendar year of the award year.
- 6. A married person.
- 7. A student who is currently serving on active duty in the United States Armed Forces for purposes other than training.
- 8. A person who has children, whom they will provide more than ½ the children's support.
- 9. The student is an emancipated minor.
- 10. The student is in legal guardianship.
- 11. The student is an unaccompanied youth who was homeless.
- 12. The student was a homeless youth at risk of being homeless.
- 13. A person whom has been determined by the Financial Aid Administrator to be independent because of unusual circumstances.

#### PROFESSIONAL JUDGEMENT

Financial Aid Administrator has the authority to make case-by-case adjustments of the data items used to calculate a student's EFC, based on adequate documentation to address current circumstances not reflected on a student's FAFSA. The thoughtful use of professional judgment may be critical to a student's ability to begin or continue with postsecondary education. When making a professional judgment adjustment to student or family income, it is appropriate for the Financial Aid Administrator to consider if the use of prior-prior year income is the best predictor of income for the upcoming award year. A professional judgment adjustment may be warranted if a family member experienced a significant change of income, either upward or downward. Alternatively, the Financial Aid Administrator may choose to use more recent income that the FAA believes more accurately reflects the family's current financial circumstances, i.e., the student or parent moved from part-time employment to full-time employment.

#### ACADEMIC YEAR DEFINITION POLICY

For purposes of defining an academic year, a week is a consecutive seven-day period; a week of instructional time is any week in which at least one day of regularly scheduled instruction or examinations occurs or, after the last scheduled day of classes for a term or payment period, at least one day of study for final examinations occurs; and instructional time does not include any vacation periods, homework, or periods of orientation or counseling. The definition of the Academic Year for this institution is 900 clock hours in 30 weeks.

Apex Academy offers Cosmetology that measures program length in 1500 clock hours, four days a week (Full time, 30, hrs./wk.) a minimum of 50 weeks of instructional time.

#### **AWARD YEAR**

The period of time is between July 1 and June 30<sup>th</sup>.

#### **VBTA POLICY**

Apex Academy in accordance with the Veterans Benefits and Transition Act of 2018 will not impose any penalty, including the assessment of late fees, the denial of access to classes, libraries or other institutional facilities, or the requirement that a Chapter 31 or Chapter 33 recipient borrow additional funds to cover the individual's inability to meet his or her financial obligations to the institution due to the delayed disbursement of a payment by the U.S. Department of Veteran Affairs. This policy is limited to tuition funds paid by the U.S. Department of Veteran Affair.

#### **PAYMENT INFORMATION**

#### In House

Apex Academy accepts payment in the form of cash, personal check, card, money order, cashiers or bank check. Students have the option to pay in full prior to start date or to pay in four payments. In house options are with a 0% interest rate. All payments and obligations to the school must be up to date prior to processing paperwork upon graduation.

#### **Scholarships**

Apex Academy does not offer in- house scholarships at this time. However, Apex Academy will accept money from a Scholarship recipient of any outside agency.

#### ATTENDANCE POLICY

Students must attend a minimum of 75% of the cumulative scheduled hours to maintain SAP and complete the course within the maximum allowed period. The attendance percentage is determined by dividing the total hours by the total number of hours scheduled. Students are expected to attend classes as per their enrollment agreement. Student attendance is monitored every 30 days.

When applicable, Distance Learning attendance will be tracked by assignment completion and submission. Student submits assignments via email, post, web tracked or directly in person to an instructor to receive hours for completion. It is the student's responsibility to turn in the assignment on the due date to receive hours.

Students are responsible to clock in and out appropriately to document their hours; the only documentation accepted for student hours is the time clock system or completion of assignments if done via distance learning or on a field trip. If a student fails to clock in or out, they may not receive hours. If a student forgets if they clocked in or out, they must provide written documentation to an Administrator and it will be reviewed. Students may not clock in or out for another student. Notify school administration before 8:00 a.m. or 12:00 p.m. depending on the day of absenteeism or tardiness. Obtain permission from an Administrator to leave the facility for any reason other than at closing.

Students who persist in repeating patterns of absenteeism will be advised and will be subject to appropriate disciplinary action. Students who have excessive absences may be terminated; re-enrollment is at the discretion of the school.

Students who miss 14 consecutive calendar days without communicating with the Administration may be terminated on the 15 the consecutive calendar day as an unofficial withdrawal.

#### **SCHEDULE**

#### Calendar

Apex Academy is closed every Sunday and Monday and every second, third, fourth and fifth Saturday. Observed school closures include Easter Saturday, Independence Day, Summer Break (two weeks in August), Spring Break (1 week in April), Thanksgiving weekend, Winter Break (two weeks for Christmas and New Year's). Please note that the actual dates vary based on which day of the week the actual holiday occurs. Students may tune into Mansfield's WMFD stations to obtain pertinent information regarding unexpected school closures due to extenuating circumstances such as inclement weather.

#### **School Schedule**

All students will attend full time: Tuesday, Wednesday, Friday - 8am-4pm, Thursday- 12pm-8pm, Saturday- 8am-2pm (first Saturday of the month)

\*Cosmetology and Advanced Manicurist classes start: March, June and September. Exact start dates can be found on the school website or by contacting Apex Academy.

Cosmetology: 03/19/2024, 06/18/2024, 09/24/2024

Advanced Manicuring: 03/05/2024, 06/04/2024, 09/10/2024

#### SATURDAY ATTENDANCE POLICY

All students must be present by 8:30am and stay the duration of the day. If students do not have approval for the Saturday absence/tardiness (arriving after 8:30am), students may be charged a \$50.00 absence fee. If the student provides documentation uploaded to the school portal, the following may be considered "excused absences" medical, funeral, car accident, or wedding; and students won't be charged the absence fee. Students should notify Administration of absenteeism as soon as possible to be considered for pre-approval.

#### LEAVE OF ABSENCE POLICY

An authorized leave of absence (LOA) is a temporary interruption in a student's program of study. LOA refers to the specific time period during a program when a student is not in attendance. Apex Academy does not offer a Leave of Absence.

#### SATISFACTORY ACADEMIC PROGRESS POLICY

The Satisfactory Academic Progress Policy is consistently applied to all students enrolled at Apex Academy. It is printed in the catalog to ensure that all students are provided a copy prior to Enrollment. The policy complies with the guidelines established by the National Accrediting Commission of Career Arts and Sciences (NACCAS) and the federal regulations established by the United States Department of Education.

#### **EVALUATION PERIODS**

Students are evaluated for Satisfactory Academic Progress as follows: Cosmetology 450, 900 and 1200 actual clocked hours

Advanced Manicurist 150 actual clocked hours

Evaluations will determine if the student has met the minimum requirements for satisfactory academic progress. The frequency of evaluations ensures that students have ample opportunity to meet both the attendance and academic progress requirements of at least one evaluation by midpoint in the program or academic year, whichever occurs sooner. Apex Academy is not term based and therefore does not have a Summer term.

#### TRANSFER STUDENTS

Apex Academy accepts licensed transfers into the Cosmetology or Advanced Manicurist programs. Students need to be aware that all hours attempted count toward the 133% eligibility requirements for Title IV, HEA funding. Students who transfer a license in will transfer in with the same previous academic status. Licensed clock hours that are accepted from another institution toward the student's educational program will be counted as both attempted and completed hours.

## ATTENDANCE PROGRESS EVALUATIONS

Students are required to attend a minimum of 75% of the hours possible based on the applicable attendance schedule in order to be considered maintaining Satisfactory Academic Progress. Evaluations are conducted at the end of each evaluation period to determine if the student has met the minimum requirements. The attendance percentage is determined by dividing the total hours accrued by the total number of hours scheduled. At the end of each evaluation period, the school will determine if the student has maintained at least 75% cumulative attendance since the beginning of the program which indicates that, given the same attendance rate, the student will graduate within the maximum time frame allowed.

## MAXIMUM TIME FRAME

The maximum time (which does not exceed 133% of the program length) allowed for students to complete each program at satisfactory academic progress is stated below:

PROGRAM MAXIMUM TIME ALLOWED

SCHEDULED WEEKS SCHEDULED HOURS

1995

399

Cosmetology - 1500 Hours (55 Weeks) 73.15 Weeks Advanced Manicurist - 300 Hours (10 Weeks) 13.3 Weeks

The maximum time allowed for students who need less than the full program requirements will be determined based on 75% of the scheduled hours. Students who have not completed the course within the maximum timeframe may continue as a student at the institution on an out of pocket basis.

Periods when a student doesn't receive Title IV aid will be counted toward maximum time frame.

#### ACADEMIC PROGRESS EVALUATIONS

The qualitative element used to determine academic progress is a reasonable system of grades as determined by assigned academic learning. Students are assigned academic learning and a minimum number of practical experiences. Academic learning is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward program completion only when rated as satisfactory or better. If the performance does not meet satisfactory requirements, it is not counted, and the performance must be repeated. At least two comprehensive practical skills evaluations will be conducted during the program of study. Practical skills are evaluated according to text procedures and set forth in practical skills evaluation criteria adopted by the school. Students must maintain a written grade average of 75% and take Mock State Board written and practical exam prior to graduation. Students must make up failed or missed tests and incomplete assignments. Numerical grades are considered according to the following scale:

93 - 100 Excellent

85 - 92 Above Average

75 - 84 Average

74 or below – Unsatisfactory

## DETERMINATION OF PROGRESS STATUS

Students meeting the minimum requirements of a 75% for academics and 75% for attendance at the evaluation point are considered to be making satisfactory academic progress until the next scheduled evaluation. Students will receive a hard copy of their Satisfactory Academic Progress Determination at

the time of each of the evaluations. Students deemed not maintaining Satisfactory Academic Progress may have their Title IV, HEA Funding interrupted, as applicable, unless the student is on warning or probation.

## WARNING (ACCREDITOR)

Students who fail to meet minimum requirements for attendance or academic progress are placed on warning and considered to be making satisfactory academic progress while during the warning period. The student will be advised in writing on the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the warning period, the student has still not met both the attendance and academic requirements, he/she will be determined as NOT making satisfactory academic progress, will be deemed ineligible to receive Title IV, HEA funds and VA Education Benefits, as applicable, and will have the right to appeal. The VA and correct parties will be notified to terminate benefits.

## RE-ESTABLISHMENT OF SATISFACTORY ACADEMIC PROGRESS

Students may re-establish satisfactory academic progress and Title IV aid, as applicable, by meeting minimum attendance and academic requirements at the next scheduled evaluation. Program changes and second program do not change the progress; students will remain in the same academic progress.

COURSE INCOMPLETES, REPETITIONS AND NON-CREDIT REMEDIAL COURSES Course incompletes, repetitions and non-credit remedial courses have no effect on the institution's SAP.

#### RE-ENROLL STUDENTS/INTERRUPTIONS

Students who have been terminated or withdrew from school may re-enroll (if determined eligible) within 180 days and will not incur additional Payment Period charges. Students are required to pay any obligations, fees and Extra Instructional if applicable PRIOR to re-enrollment. Students will be responsible to pay any remaining balance from the previous enrollment that cannot be covered with reinstated federal funds.

Students who have been terminated or withdrew from school and re-enroll (if determined eligible), after more than 180 days will pay a \$100 Registration fee and will be charged for contracted hours at the current tuition rate. All re-enrolling students will be provided the school's re-enrollment policy and will be evaluated by the school Administrator for placement in the curriculum and kit needs. Re-enrolling students may be required to purchase the current school kit. Students applying for re-entry will be required, as a condition of enrollment, to bring delinquent prior student loans to a current status.

A determination of SAP will be made and documented at the time of withdrawal. Students re-entering after exiting the school will not be evaluated as new students and consideration will be given to the student's progress status at the time of previous withdrawal. Re-enrollment is at the discretion of the school administration.

## Title IV, HEA Transfer Hours

Students who transfer a license in will transfer in with the same previous academic status. Licensed clock hours that are accepted from another institution toward the student's educational program will be counted as both attempted and completed hours.

WARNING POLICY, TITLE IV, HEA (SAP)

Students who fail to meet minimum requirements (75% cumulative attendance and a 75% GPA) for attendance and academic progress at the end of a payment period will be placed on a Title IV, HEA *Warning the first time*. Students will be notified that they have failed SAP and are on a WARNING in one of the following ways; receiving an email, school portal notification, or documented during a face to face meeting. Any student on Title IV, HEA Warning may continue to receive assistance under the Title IV, HEA programs for one payment period only.

At the end of that payment period if the student has met the minimum grade and attendance requirement the student is considered to be meeting SAP.

If the student is not meeting SAP at the end of the Title IV, HEA Warning Period; there will be a loss of Title IV, HEA eligibility; with the right to appeal. The student will be placed on **Suspension**, with a **loss** of Title IV, HEA funding and will be able to complete an Appeal to assist them in regaining SAP and Title IV, HEA eligibility. If the Student chooses not to appeal, he or she may continue on a cash pay basis or may be withdrawn from the program.

# APPEAL POLICY, TITLE IV HEA (SAP)

A student who losses their Title IV, HEA eligibility due to not making SAP at the end of a Title IV, HEA Warning has the right to file an appeal regarding their status. Mitigating circumstances that would be evaluated during the appeal would be, medical emergencies, severe health issues, severe personal or family problems, financial or personal catastrophe, Divorce or separation of student or student's parents.

Appeals may be made in writing using the appeal form. Students may obtain the Appeal Form by contacting Apex Academy. The appeal form will include why they failed to make SAP and what has changed in the student's situation that will allow them to meet SAP requirements at the next evaluation. The Administrator will set up a meeting with the student in reference to his or her request to appeal. The Administrator's decision on all appeals is final.

A student, who wishes to appeal\_must submit an Appeal Form to the Financial Administrator within ten (10) business days of being notified that they are in Suspension.

Once the Financial Administrator receives the Appeal Form, they will evaluate the appeal and provide a decision within ten (10) business days. The Financial Administrator will notify the student in writing of the decision and all decisions are final.

If the student wins the appeal they will then be placed on <u>Title IV, HEA Probation</u>, which is a status assigned by the Federal regulations to a student who fails to make SAP, who has appealed and has had their Title IV, HEA eligibility for aid reinstated for one payment period only.

## REQUIREMENTS FOR THE ACADEMIC IMPROVEMENT PLAN

- Maintain an attendance percentage that will ensure the student will meet Satisfactory Academic Progress by the next payment period.
- Maintain a 75% grade point average. (The higher-grade point is required to raise the standard to help the student make up for areas that may have been previous lacking.
- Attend theory class regularly
- Complete all required test and projects assigned (test and projects must be completed and turned in when requested).
- The academic improvement plan will be monitored by the School Administrator (or designate).

- The school will notify the student each month on their academic improvement status during the monthly progress report/advising session. Status of the student's report will be written on the progress report form for the student to sign.
- Students choosing to remain in school while requesting an appeal will be responsible for charges accrued whether the appeal is granted.

## TITLE IV, HEA PROBATION POLICY (SAP)

Any student that prevails upon the appeal process shall be placed on Title IV, HEA Probation and will be eligible to receive Title IV, HEA during this period. A student placed on Title IV, HEA Probation may receive Title IV, HEA program funds for one payment period only. While on Title IV, HEA Probation, the student should complete the requirements of the Academic Improvement Plan, which was developed by the institution to assist the student in regaining their Title IV, HEA eligibility.

Those who are not making SAP at the end of the Title IV, HEA Probation Period will be ineligible to receive Title IV, HEA funds for the following payment periods unless they are approved for another appeal.

## REINSTATEMENT OF TITLE IV, HEA

Title IV, HEA aid will be reinstated to students who have prevailed upon appeal regarding the status of SAP or who have reestablished SAP. Program changes and second program do not change the progress; students will remain in the same academic progress.

## **SAP Overview:**

Make SAP

If not making SAP→ WARNING; Title IV, HEA eligible

If not making SAP again→ PROBABTION

PROBATION= No Title IV, HEA

When on Probation can→ APPEAL

APPEAL→ Complete Appeal Form

APPEAL is approved or denied by Administration

If APPROVED→ Title IV, HEA eligible

If DENIED→ No Title IV, HEA

## **OFFICIAL WITHDRAWAL POLICY**

A student is considered to be "Officially" withdrawn on the date the student notifies Administration in writing of their intent to withdraw. The date of the termination for return and refund purposes will be the earliest of the following for official withdrawal:

- 1. Date student provided official notification of intent to withdraw, in writing or orally.
- 2. The date the student began the withdrawal from Apex Academy, records. A student can rescind his notification in writing and continue the program. If the student subsequently drops, the student's withdrawal date is the original date of notification of intent to withdraw.

In the event a student decides to rescind his or her official notification to withdraw, the student must provide a signed and dated written statement that he/she is continuing his or her program of study and intends to complete the payment period. Title IV, HEA assistance will continue as originally planned. If the student subsequently fails to attend or ceases attendance without completing the payment period, the student's withdrawal date is the original date of notification of intent to withdraw.

## **UNOFFICIAL WITHDRAWAL POLICY**

In the event that the school unofficially withdraws a student from school, the School Director and/or Business Administrator must complete the Withdrawal Form using the last date of attendance as the drop date.

Any student that does not provide official notification of his or her intent to withdraw and is absent for more than 14 consecutive calendar days, will be subject to termination and considered to have unofficially withdrawn.

# RETURN TO TITLE IV, HEA FUNDS POLICY (R2T4)

When you apply for title IV, HEA, you sign a statement that you will use the funds for educational purposes only. Therefore, if you withdraw before completing your program, a portion of the funds you received may have to be returned. Apex Academy will calculate the amount of tuition to be returned to the Title IV, HEA Federal fund programs according to the policies listed below.

This policy applies to students' who withdraw official, unofficially or fail to return to school or are dismissed from enrollment at Apex Academy. It is separate and distinct from the Apex Academy refund policy. (Refer to institutional refund policy)

The calculated amount of the Return of Title IV, HEA (R2T4) funds that are required for the students affected by this policy, are determined according to the following definitions and procedures as prescribed by regulations.

The amount of Title IV, HEA aid earned is based on the amount of time a student spent in academic attendance, and the total aid received; it has no relationship to student's incurred institutional charges. Because these requirements deal only with Title IV, HEA funds, the order of return of <u>unearned</u> funds do not include funds from sources other than the Title IV, HEA programs.

Title IV, HEA funds are awarded to the student under the assumption that he/she will attend school for the entire period for which the aid is awarded. When student withdraws, he/she may no longer be eligible for the full amount of Title IV, HEA funds that were originally scheduled to be received. Therefore, the amount of Federal funds earned must be determined. If the amount disbursed is greater than the amount earned, unearned funds must be returned.

The institution has 45 days from the date that the institution determines that the student withdrew to return all unearned funds for which it is responsible. The school is required to notify the student if they owe a repayment via written notice.

The school must advise the student or parent that they have 14 calendar days from the date that the school sent the notification to accept a post withdraw disbursement. If a response is not received from the student or parent within the allowed time frame or the student declines the funds, the school will return any earned funds that the school is holding to the Title IV, HEA programs.

#### WITHDRAWL BEFORE 60%

The institution must perform a R2T4 to determine the amount of earned aid through the 60% point in each payment period or period of enrollment. The institution will use the Department of Education's prorate schedule to determine the amount of the R2T4 funds the student has earned at the time of withdraw.

#### WITHDRAWL AFTER 60%

After the 60% point in the payment period or period of enrollment, a student has earned 100% of the Title IV, HEA funds he or she was scheduled to receive during this period. The institution must still perform a R2T4 to determine the amount of aid that the student has earned.

Apex Academy, measures progress in Clock Hours, and uses the payment period for the period of calculation.

## **CALCULATION FORMULA**

Determine the amount of Title IV, HEA Aid that was disbursed plus Title IV, HEA Aid that could have been disbursed.

Calculate the percentage of Title IV, HEA aid earned:

a) Divide the number of clock hours scheduled to be completed in the payment period as of the last date of attendance in the payment period by the total clock hours in the payment period.

# HOURS SCHEDULED TO COMPLETE TOTAL HOURS IN PERIOD = % EARNED

- b) If this percentage is greater than 60%, the student earns 100%.
- c) If this percent is less than or equal to 60%, proceeds with calculation.
   Percentage earned from (multiplied by) Total aid disbursed or could have been disbursed = AMOUNT STUDENT EARNED.
   Subtract the Title IV aid earned from the total disbursed = AMOUNT TO BE RETURNED.
   100% minus percent earned = UNEARNED PERCENT

Unearned percent (multiplied by) total institutional charges for the period = AMOUNT DUE FROM THE SCHOOL.

If the percent of Title IV aid disbursed is greater than the percent unearned (multiplied by) institutional charges for the period, the amount disbursed will be used in place of the percent unearned.

Apex Academy will issue a grant overpayment notice to student within 30 days from the date the school's determination that student withdrew, giving student 45 days to either:

1. Repay the overpayment in full to Apex Academy or Sign a repayment agreement with the U.S. Department of Education.

## **ORDER OF RETURN**

Apex Academy is authorized to return any excess funds after applying them to current outstanding Cost of Attendance (COA) charges. A copy of the Institutional R2T4 work sheet performed on your behalf is available through the office upon student request. Furthermore, if the R2T4 calculation results in a credit balance on the student's account, it will be disbursed as soon as possible and no later than 14 days after the calculation of R2T4.

In accordance with Federal regulations, when Title IV, HEA financial aid is involved, the calculated amount of the R2T4 Funds" is allocated in the following order:

- Unsubsidized Direct Loans (other than PLUS loans)
- Subsidized Direct Loans
- Parent Plus Loans
- Federal Pell Grants for which a Return is required
- Iraq and Afghanistan Service Grant
- Other Title IV assistance
- State Tuition Assistance Grants (if applicable)
- Private and institutional aid
- The Student

#### **EARNED AID**

Title IV, HEA aid is earned in a prorated manner on a per diem basis (calendar days or clock hours) up to the 60% point in the period. Title IV, HEA aid is viewed as 100% earned after that point in time. A copy of the worksheet used for this calculation can be requested from the Financial Aid Administrator and/or Business Administrator's office.

# Post Withdraw Disbursements Policy under Return to Title IV, HEA Funds (R2T4)

If the student did not receive all of the funds that were earned, the student may be due a post-withdraw disbursement. Apex Academy may use a portion or all of the post-withdraw disbursement for tuition and fees (as contracted with Apex Academy). The institution will offer any post-withdrawal disbursement of loan funds within 30 days of the date it determines the student withdrew.

The institution must disburse any Title IV, HEA grant funds a student is due as part of a post-withdrawal disbursement within 45 days of the date the school determined the student withdrew and disburse any loan funds a student accepts within 180 days of that date.

For all other school charges, Apex Academy needs the student's permission to use the post-withdraw disbursement. If you do not give permission, you will be offered the funds. However, it may be in your best interest to allow the school to keep the funds to reduce your debt at the school. The post-withdrawal disbursement must be applied to outstanding institutional charges before being paid directly to the student.

# INSTITUTION RESPONSIBILITIES REGARDING RETURN OF TITLE IV, HEA FUNDS Apex Academy 's responsibilities regarding Title IV, HEA funds follow:

- Providing students information with information in this policy;
- Identifying students who are affected by this policy and completing the return of Title IV, HEA funds calculation for those students;
- Returning any Title IV, HEA funds due to the correct Title IV, HEA programs.

The institution is not always required to return all the excess funds; there are situations once the R2T4 calculations have been completed in which the student must return the unearned aid.

## STUDENT RESPONSIBILITIES REGARDING RETURN OF TITLE IV, HEA FUNDS

• Returning to the Title IV, HEA programs any funds that were dispersed to the student in which the student was determined to be ineligible for via the R2T4 calculation.

- Any notification of withdraw should be in writing and addressed to the appropriate institutional official.
- A student may rescind his or her notification of intent to withdraw. Submissions of intent to rescind a withdraw notice must be filed in writing.
- Either these notifications, to withdraw or rescind to withdraw must be made to the official records/registration personal at your school.

## REFUND VS. RETURN TO TITLE IV, HEA FUNDS

The requirements for the Title IV, HEA program funds when you withdraw are separate from any refund policy that Apex Academy may have to return to you due to a cash credit balance. Therefore, you may still owe funds to the school to cover unpaid institutional charges. Apex Academy may also charge you for any Title IV, HEA program funds that they were required to return on your behalf.

If you do not already know what Apex Academy refund policy is, you may ask your Schools Financial Administrator for a copy.

## OVERPAYMENT OF TITLE IV, HEA FUNDS

Any amount of unearned grant funds that you must return is called overpayment. The amount of grant overpayment that you must repay is half of the grant funds you received or were scheduled to receive. You must make arrangement with Apex Academy or Department of Education to return the amount of unearned grant funds.

## Return to Title IV, HEA questions?

If you have questions regarding Title IV, HEA program funds after visiting with your financial aid director, you may call the Federal Student Aid Information Center at 1-800-4-fedaid (800-433-3243). TTY users may call 800-730-8913. Information is also available on student aid on the web www.studentaid.ed.gov.

## INSTITUTIONAL REFUND POLICY

For applicants who cancel enrollment or students who withdraw from enrollment a fair and equitable settlement will apply. The following policy will apply to all terminations for any reason, by either party, including student decision, course or program cancellation, or school closure.

Any monies due the applicant or students shall be refunded within 45 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:

- 1. An applicant is not accepted by the school. The applicant shall be entitled to a refund of all monies paid.
- 2. A student (or in the case of a student under legal age, his/her parent or guardian) cancels his/her enrollment in writing within three business days of signing the enrollment agreement. In this case all monies collected by the school shall be refunded, regardless of whether or not the student has actually started classes.
- 3. A student cancels his/her enrollment after three business days of signing the contract but prior to starting classes. In these cases, he/she shall be entitled to a refund of all monies paid to the school less the non-refundable Registration fee in the amount of \$100.
- 4. A student notifies the institution of his/her withdrawal in writing.
- 5. A student is expelled by the school. (Unofficial withdrawals will be determined by the institution by monitoring attendance; absenteeism for 14 consecutive calendar days may lead to automatic withdrawal)
- 6. In type 2, 3, 4, official cancellations or withdrawals, the cancellation date will be determined by the postmark on the written notification, or the date said notification is delivered to the school administrator or owner in person.

• For students who enroll and begin classes but withdraw prior to course completion (after three business days of signing the contract), the following schedule of tuition earned by the school applies. All refunds are based on scheduled hours:

PERCENT OF SCHEDULED TIME	TOTAL TUITION SCHOOL	
ENROLLED TO TOTAL COURSE/PROGRAM	SHALL RECEIVE/RETAIN	
0.01% to 04.9%	20%	
5% to 09.9%	30%	
10% to 14.9%	40%	
15% to 24.9%	45%	
25% to 49.9%	70%	
50% and over	100%	

- All refunds will be calculated based on the students last date of attendance. Any monies due a student who withdraws shall be refunded within 45 days of a determination that a student has withdrawn, whether officially or unofficially. In the case of disabling illness or injury, death in the student's immediate family or other documented mitigating circumstances, a reasonable and fair refund settlement will be made. If permanently closed or no longer offering instruction after a student has enrolled, the school will provide a pro rata refund of tuition to the student OR provide course completion through a pre-arranged teach out agreement with another institution. If the course is canceled subsequent to a student's enrollment, the school will either provide a full refund of all monies paid or completion of the course at a later time. If the course is cancelled after students have enrolled and instruction has begun, the school shall provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school OR provide completion of the course OR participate in a Teach-Out Agreement OR provide a full refund of all monies paid.
- Students who withdraw or terminate prior to course completion are charged a cancellation or administrative fee of \$150.00. This refund policy applies to tuition and fees charged in the enrollment agreement. Other miscellaneous charges the student may have incurred at the institution (EG: extra kit materials, kits & books, products, unreturned school property, etc.) will be calculated separately at the time of withdrawal. All fees are identified in the catalog and in the enrollment agreement.
- If a Title IV financial aid recipient withdraws prior to course completion, a calculation for return of TIV funds will be completed and applicable returns by the school shall be paid, as applicable, first to unsubsidized Federal Direct Student Loan Program; second to subsidized Federal Direct Student Loan Program; third to Federal Pell Grant Program; fourth to other Federal, State, private or institutional student financial assistance programs; and last to the student. After all applicable returns to TIV aid have been made, this refund policy will apply to determine the amount earned by the school and owed by the student. If the student has received personal payments of Title IV aid, he/she may be required to refund the aid to the applicable program.

## APEX ACADEMY RULINGS / POLICIES / CODE OF CONDUCT

# Apex Academy has a Zero Tolerance Policy

If a student violates any rules in Apex Academy's Catalog, dismissal may occur. If a student is insubordinate (defiant of authority; disobedient) this may result in termination, depending on the severity. The disciplinary steps are as follows; 1. Verbal Warning 2. Written Warning 3. Suspension 4. Meeting & Termination

## **General Dress Code Guidelines**

We strongly encourage students to "look the part." Personal hygiene and personal grooming is expected to be top notch in the beauty industry. Solid black smocks or aprons are permitted be worn to protect clothing. Inappropriate graphics on clothing, personal items or jewelry are not permitted.

Students not in compliance with the dress code may not receive clocked time until coming into compliance. When assigned as the Student Receptionist, Shop Manager, Saturdays and for predetermined Field Trips or occasions are when students may not be in uniform. Students are not permitted to change clothing sooner than 10 minutes before closing.

## **Uniform Dress Code**

All students are required to wear an official uniform top daily. Uniform tops are issued in the Student Kit; however, students have the option to purchase additional uniform tops a few times a year. Students are required to wear black "scrub pants" which you will purchase on your own. Students in uniform, must also have solid black shoes; no white or colored soles. Footwear may not contain openings other than the heal area. (Example: Slides and Crocs-with holes are not permitted; Slide on Tennis shoes are permitted). Hats, scarves, coats and sweatshirts (that are not an official uniform top) are not permitted to be worn when following the uniform dress code. Students are permitted to layer clothing if the Apex Academy uniform is the outermost garment.

## **Professional Dress Code**

When in Professional Dress, the following are NOT PERMITTED: exposing midriff (stomach region), plunging necklines (chest area), shorts, skorts, rompers, ball caps, stocking caps, soiled/unsanitary clothing or shoes.

Distressed Pants, skirts and dresses must not expose upper thighs. Students must be able to completely bend over [to sweep the floor, and comfortably perform services] without overexposing. Leggings may be worn if the shirt covers the rear end completely. Open toed shoes are permitted when in Professional Dress.

## Kit Responsibility

Students are required to use Apex Academy's issued kit. No other case/tote/bag etc. will be permitted. Students need to have kits at school daily. Student's who fail to have their kit, may not be permitted to receive hours until it is present. If items are lost, stolen or broken, it will be the student's responsibility to replace or repair that item in order to continue the program successfully. The kit will be distributed to each student within the first two weeks of starting classes. Students will complete a kit check off list at the time it is issued to make sure all items are issued satisfactory condition.

#### Lockers

Each student is assigned a locker to use. Two students may be assigned to one locker. Lock up all personal possessions. Apex Academy will not be responsible for any stolen property.

# **Shop Duties**

All students are required to perform shop duties. Adjustments will be made to the timeclock if a student does not complete their required duties.

LEVEL I students are required to disinfect workstation/tabletop, turn off power strips, complete their weekly salon duty, clear off workstation, kits to appropriate area and put away any products/tools.

LEVEL II students are required to disinfect workstation, pump service chair down, turn off power strips, complete their weekly salon duty, sign for completion of duties, clear off workstation, kits to appropriate area and put away any products/tools.

#### **Student Services**

Students are permitted to receive student salon services as a Level II student. Student services are only to be performed with instructor approval. Student services happen when free time is available. Students should understand that customer services come before student services.

## Internship

Apex Academy offers an Internship Program for students who qualify. An Internship Program allows students to receive a part of their education off sight from other licensed individuals. If the student knows in advance that the Salon/ Licensee will not be available, the Student has the option to stay at Apex Academy to earn regular program hours. Students are not permitted to make up Internship hours from missed weeks. Services performed during Internship do not count towards Skill Requirements for graduation. Students will be assigned to one salon during their Internship. Students are responsible for finding a salon for their Internship. Apex Academy, the student or salon may terminate the Agreement at any time.

## Laptop

All students are required to have a functioning laptop (or tablet) at school during Level I of their training and every Tuesday thereafter. The laptop must have a program that can create text documents and PowerPoint presentations. Student's who fail to have their laptop may not be permitted to receive hours until it is present.

## Make-Up Work / Exams

All assignments shall be turned in on time. Assignments turned in up to one week after the due date, will result in partial credit. Students should make every effort to be in attendance on examination days. Rescheduling will be at the discretion of the instructor.

## **Breaks & Lunches**

Apex Academy has a Closed Lunch and Break Policy, meaning no student is permitted to leave campus for lunch or breaks. Food is only permitted in the school's designated break / lunch area. Water is permitted in the classroom and the student salon. Students must refrain from leaving personal items on the lunchroom table. All students are required to clock out for a 30-minute lunch break. Adjustments will be made to the timeclock if a student who exceeds the maximum break time. If a student chooses to leave campus during the day, they will not be permitted to return for the remainder of the day (exceptions may apply). Students may not clock in or out for another student.

Students who are ordering food need to be aware of delivery time. It is NOT someone else's responsibility to find the student who ordered. If the student is unable to be available, kindly ask a classmate to be waiting on the order. Please treat all delivery people and guests with respect seeing it is a direct reflection of Apex Academy.

#### Electronics

Electronics (including cell phones) must not interfere with learning. If electronics become an issue, students will be sent to the Administration Office. Apex Academy prohibits inappropriate sites.

## **Social Networking**

Apex Academy allows students the right to use Social Media to promote their Cosmetology skills and the school. Students are personally responsible for the content they circulate on social networking sites. Students are expected to treat Apex Academy and each other with respect. Apex Academy does not permit personal insults, obscenity, intimidation or cyber bulling. Apex Academy reserves the right to request the removal of any posts at its discretion and take disciplinary action as appropriate.

## **Smoking**

Smoking is permitted when on a lunch/break outside behind the building or in one's vehicle. Cigarettes should be disposed of in designated areas. Ruling applies to Vaporizers.

## Concealed Carry, Alcohol and Drugs

Concealed weapons are NOT permitted on school premises or at any school related activity. This also applies to permit holders. The use of alcohol or drugs (unless prescribed by a physician) is strictly prohibited. Under the influence of alcohol or drugs, in any form, on school premises or at any school related activity could result in immediate termination following the Apex Academy Refund Policy.

## **Code of Conduct**

Apex Academy sets forth a specific Code of Conduct for the purpose of promoting a positive learning environment and a pathway to career success. Developing efficient work habits, a positive attitude and definite goal orientations during training will greatly enhance the graduate's potential for success. All students must:

- 1. Notify school administration before 8:00 a.m. or 12:00 p.m. depending on the day of absenteeism or tardiness
- 2. Comply with scheduled breaks.
- 3. Student will NOT perform any services on customers until successful completion of the applicable class and having successfully passed certification tests and completed practical evaluations.
- 4. Practice courtesy and professionalism at all times when dealing with other students, customers, visitors to the school and staff.
- 5. Follow all state laws and regulations at all times during school.
- 6. Comply with the school's Satisfactory Academic Progress Policy at all times. Failure to maintain satisfactory progress can cause loss of or delays in Title IV funding, delay in graduation and additional tuition charges.
- 7. Understand that training involves sanitation, cleanliness and care of equipment. State Board requires all students to follow Sanitation rules and practices at all times.
- 8. Discuss only ethical and professional subject matter during school hours and refrain from using profanity or vulgarity.
- 9. Be fair, honest and never steal.
- 10. Cheating is unacceptable if a student is caught cheating or forging, they will be reprimanded.
- 11. Refrain from the willful destruction of property.
- 12. Refrain from having personal visitors to the school.
- 13. Be involved in curriculum-related activities at all times when clocked receiving hours. Excessive time in the student break room is not allowed.
- 14. Students who are not clocked in may not linger in the facility and distract other students from training responsibilities.
- 15. Refrain from using the business phone for personal use.
- 16. Park only in the designated areas for student parking. The section directly in front of Apex Academy is always reserved for customer use.
- 17. Know pricing and service policies of the school and the name, purpose, benefits, procedures and cost of products used. Have every service performed on a customer checked by an instructor.
- 18. Students may not visit with another student who is servicing a client.
- 19. Keep all student and customer analysis and service records up to date.
- 20. Students must sign a release form prior to chemical services. Customers must sign a release form prior to every service and initial if satisfied after completion.
- 21. Do not make any changes to the appointment books except with permission of an instructor.
- 22. Students may not gather around the reception desk, reception area or offices during downtime.

- 23. Refrain from keeping personal items on station.
- 24. Clean up in the lunch room including the microwave and do not leave personal/food items out.
- 25. No personal products are to be used on customers (nail polish, haircolor, styling products etc.).
- 26. All items should be stored in your kits at the conclusion of each day/week.
- 27. Notify an instructor if/ or when additional products or materials are needed to complete a service and apply the appropriate charges to the customer ticket.
- 28. Hair must be swept up immediately after the service is completed, prior to instructor checking, blow drying or releasing client from chair
- 29. The school is not responsible for lost or stolen items.
- 30. Personal belongings left at the school upon graduation or withdrawal becomes the property of Apex Academy after 30 days from the last day of attendance.
- 31. Ohio Administrative Code 4713-05-02 (G):
  - (G) All schools shall ensure each program offered is comprised of at least fifty percent clinic work performed on patrons, other students or mannequins. If patrons are not available, the student shall receive credit for clinic work if the student is actively engaged in training within the clinic related to the student's course of study. Section 4713.99
- 32. Ohio Revised Code 4713.14

Whoever violates section <u>4713.14</u> of the Revised Code (Prohibited Acts) is guilty of a misdemeanor of the fourth degree on a first offense; on each subsequent offense, such person is guilty of a misdemeanor of the third degree. An example of a violation would be a Cosmetology student or an Advanced Manicurist student who performs Cosmetology services for the public outside of Cosmetology school. For a full list of violations please visit section <u>4713.14</u> of the Revised Code.

## ADDITIONAL INFORMATION

## **Career Services – Student Placement**

With a network of many high-end salons and spas, Apex Academy assists students to begin their professional careers by posting job openings. The institution will help the student gain the employment knowledge necessary by offering career facts, salon visits, and self-promotional instruction. However, the institution does not guarantee or imply job placement directly or indirectly. There is no additional charge for job placement assistance.

## **Academic Advising & Career Counseling**

Apex Academy provides academic and career advice to all students including professionalism, resume development, interview preparation and job search skills. The faculty and staff are available by appointment or informally to meet with the students to discuss any obstacle that may be in the way of success. Additionally, student advising takes place during Satisfactory Academic Progress evaluations.

## **Housing & Professional Assistance Advising**

Apex Academy can recommend suitable housing in the area. However, the institution does not own or operate housing facilities.

Students in need of professional advising may be referred to professional counseling in the community outside the school. A list of professional services, with contact information, is available through the administrative office and in the student restroom.

# **Drug Free Workplace and Institution**

No student, educator or employee may be on the institution premises or affiliate clinic under the influence of any substance. As a drug free work environment, individuals under the influence may be subject to immediate dismissal and/or removal. Students may request counseling for substance abuse and will be referred to community resources. Drug and Alcohol Policy is available at request and provided to all new students at orientation.

## **Student Records and Transcripts**

Academic records are safely retained at the institution under lock and key. Records including student attendance and grades are locked up and secure. Records of academic progress are furnished to the student. One transcript is provided to students upon graduation and fulfillment of debt owed to the school. Student records will be provided to potential employers only after receipt of a written request, which has been made by the individual student. Student records are maintained for a minimum of five (5) years.

## **Student Information Release**

Unless otherwise required by law or as required for any accreditation process initiated by this institution, no information will be released to any party without written authorization, from a student (or parent/guardian, in the case of a dependent minor), to release academic, attendance, enrollment status, financial, and/or any other information to agencies, prospective employers, or any other party seeking information about the student. Students and parents or guardians of dependent minor students may deny authority to publish "directory information" such as name, address, phone number, etc.